

NOTICE OF MEETING

LICENSING SUB COMMITTEE

Thursday, 19th January, 2023, 7.00 pm - Microsoft Teams (watch the live meeting [here](#) and watch the recording [here](#))

Members: Councillors Ajda Ovat (Chair) Sheila Peacock, Barbara Blake.

Quorum: 3

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the 'meeting room', you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items will be considered under the agenda item where they appear. New items will be dealt with under item 7 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. SUMMARY OF PROCEDURE

The Sub-Committee will first hear from the Licensing Officer. After that, the applicant will present their application and the Sub-Committee and objectors will have the opportunity to ask questions. Then, the objectors will present their case and the Sub-Committee and objectors will have the opportunity to ask questions.

All parties will then have the opportunity to sum up, and then the meeting will conclude to allow the Sub-Committee to deliberate and reach a decision. This decision will then be provided in writing within five working days of this meeting.

6. APPLICATION FOR A VARIATION OF AN EXISTING PREMISES LICENCE AT RAKKAS, 365-369 GREEN LANES, LONDON N4 (HARRINAY) (PAGES 1 - 148)

To consider an application for a variation of an existing premises licence.

7. NEW ITEMS OF URGENT BUSINESS

To consider any items of urgent business as identified at item 3.

Nazyer Choudhury, Principal Committee Co-ordinator
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Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
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Wednesday, 11 January 2023

Report for: Licensing Sub Committee 19th January 2023

Item number: 6

Title: Application for a Variation of an existing premises licence at Rakkas, 365-369 Green Lanes, London N4.

Report authorised by : Daliah Barrett-Licensing Team Leader – Regulatory Services.

Ward(s) affected Harringay

Report for Key/ Non Key Decision: Not applicable

1. Describe the issue under consideration

- 1.1 An application has been submitted by Mr Garip Toprak to vary the existing licence as follows:

Late Night Refreshment

Friday to Saturday 2300 to 0200 hours

Supply of Alcohol

Sunday to Thursday 1100 to 2300 hours

Friday to Saturday 1100 to 0200 hours

Supply of alcohol **ON** the premises only.

Hours open to Public

Sunday to Thursday 0600 to 2330 hours

Friday to Saturday 0600 to 0230 hours

- 1.2 There are also changes to the layout in particular the bar area adjoining the shisha area has been increased. The variation application form is attached at Appendix 1. A copy of the existing Premises Licence and layout plan is attached at Appendix 2.
- 1.3 The application is asking for this condition:

“THE PREVENTION OF CRIME AND DISORDER

1. All outside areas must be closed and cleared of customers by 2100 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.

- 1.4 To be replaced with this condition:

“With the new application the operable hours need to be amended as follow:

1. All outside areas must be closed and cleared of customers by 23:30 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.”

- 1.5 Representations against the premises licence application have been received from residents and from Responsible Authorities. The matter is put to the Licensing Sub-Committee for determination at a public hearing.

- 1.6 The premises is situated along a row of terraced shops with residential accommodation above and to the rear. The application seeks to have a later finish in particular for the 'external rear' shisha area.
- 1.7 The application has listed a variety of timings for other businesses across the borough as their reason for this variation to be granted. The LSC is reminded that it is important that each case is considered on its own merits.
- 1.8 The application goes on to offer conditions that are already existing on the current licence but are not being adhered to under the current management.
- 1.9 The applicant has submitted a document at Appendix 7 said to be a petition in support of the business. The document is out of time to be accepted as a petition but can be accepted as a supporting document showing feedback gathered by the business from residents. In that regard the Licensing Authority are not required to contact anyone who has submitted their feedback. The onus lies with the business if they wish to have any of the residents who have submitted their feedback attend the hearing as a witness on their behalf. The questionnaire does not refer to the application or the licensing objectives that would be in play in this matter. The hearings are publicly accessible but only those who have been previously notified to the Licensing Service will be able to address the Licensing Sub Committee.
- 1.10 Representations have been received against this application by 'other persons' and Councillors. APP 3.
Representation are also received from Responsible Authorities —App 4.
- 1.10 As such, in accordance with the legislation the Licensing Authority must hold a hearing to consider the application and any relevant representations. The Sub-Committee is asked to consider the content of this report and appendices, together with any oral submissions given at the hearing, and determines the application.

2 Background

- 2.1 The LSC has previously dealt with the application for the new Premises Licence on 27th July 2021. A copy of the minutes and the resolution from that meeting is attached as Appendix 5. The premises has ongoing enforcement actions related to breaches of Planning Permission, the use of the premises as a shisha lounge is unauthorised. The Planning Officers email speaks to this matter in Appendix 4.
Whist, the applicant will state that these are separate regimes, the Planning permission granted in particular for the rear area required an enclosed conservatory to be installed. Mr Toprak has instead built a shisha lounge which does not have Planning permission and would also require by law to be 50% open to the elements. As a result the activities that take place in this area was likely to lead to noise nuisance from both people and music noise, due to this factor the LSC determined that the area should be closed to the public at 21:00 each day in order to ensure the prevention of noise nuisance would be upheld and promoted. This existing condition has not been observed by Mr Toprak,
- 2.2 The Planning permission for this 'new' 3 unit Rakkas placed **a requirement for** rebuilding the rear single storey back extensions, to be fully enclosed, with roof windows specifically required to be non opening to prevent noise nuisance. The Licensing Authority sought clarity from the applicant and the agent as to whether the intention was to use the rear garden area shown on the plan for shisha smoking activity. The agent responded to say that they are separate matters and he wished to

focus on the alcohol licence application being sought at the time in July 2021. The email response from the agent at the time stated that the rear external lounge area of the restaurant would be used for fine dining, but if smoking was to take place the premises would be compliant with tops and sides being open. The agent advised that plans showing how this would be achieved were not available at the time of the initial application in 2021. The plans for the shisha area and retractable roof specifications have still not been made available to the Environmental Health Team.

- 2.3 From a Licensing Authority perspective it is a relevant matter as the offering of shisha smoking whilst not a licensable activity can give rise to public nuisance and can have a very serious impact on the objective of preventing public nuisance from licensed premises. Such activity is required by law to take place in premises that are 50% open. Therefore, there is more of an opportunity for nuisance from people noise socialising whilst smoking shisha at the venue to impact on nearby residents. The previous business that used to operate at 399 Green Lanes (also known as Rakkas) received a number of complaints from residents affected by noise arising from the use of the rear garden as a shisha lounge by that particular venue. The current larger operational Rakkas has also had complaints lodged since the licence was granted in July 2021, see appendix 6. It is therefore a matter that the LSC requires clarity from the applicant on and therefore engages their discretion on the prevention of public nuisance on the licensing objective. The applicant is also seeking the ability to offer late night refreshment and alcohol sales for a further 3 hours throughout the area shown on the plan and the LSC discretion is engaged on ensuring that the objectives are able to be promoted.

3 Relevant Representations

- 3.1 The representations from Residents (Appendix 3) cite the ongoing noise and anti social behaviour late into the evening that has impacted on them since the granting of the new licence. Concerns relate to the use of the rear and the impact that noise from use of this area later in the evening causes.
- 3.2 Representations from the Responsible authorities speak to matters relating to the use of the rear area as an outside space until midnight could have a further negative impact on residents lives.
- 3.4 The LSC should be aware that a review application has been initiated by the ASB Enforcement Team against the premises due to the ongoing noise nuisance and breaches of the existing conditions.
- 4 All the responsible authorities have been consulted about this application. They are as follows:
- The Licensing Authority
 - The Metropolitan Police
 - The London Fire and Emergency Planning Authority
 - Planning
 - Health and Safety (includes Building Control)
 - Noise Environmental Health
 - Food Environmental Health
 - Trading Standards
 - Child protection
 - Public Health.

5 Licensing Officer comments

- 6.1 The following information is intended to advise Members of the relevant aspects of the

Statement of Licensing Police, guidance issued by the Secretary of State, legislation and good practice. Members may depart from the Councils Policy and or Section 182 Guidance provided they consider it appropriate to do so and provide clear reasons for their decision.

- 6.2 Committee will also wish to be aware of the guidance issued under section 182 of the Licensing Act 2003. Licensing is about regulating the provision of licensable activities on licensed premises, by qualifying clubs and at temporary events within the terms of the Licensing Act 2003. The terms and conditions attached to various permissions are focused on matters which are within the control of individual licensees and others granted relevant permissions. Accordingly, these matters will centre on the premises and places being used for licensable activities and the vicinity of those premises and places.
- 6.3 It is the Licensing Authority's wish to facilitate well run and managed premises with licence holders displaying sensitivity to the impact of the premises on local residents.
- 6.4 In considering licence applications, where relevant representations are made, this Licensing Authority will consider the adequacy of measures proposed to deal with the potential for public nuisance and/or public disorder having regard to all the circumstances of the case.
- 6.5 Where relevant representations are made, this authority will demand stricter conditions with regard to noise control in areas that have denser residential accommodation, but this will not limit opening hours without regard for the individual merits of any application. This authority will consider each application and work with the parties concerned to ensure that adequate noise control measures are in place. Any action taken to promote the licensing objectives will be appropriate and proportionate.
- 6.6 Also The Licensing Authority may not impose conditions unless its discretion has been exercised following receipt of relevant representations and it is satisfied as a result of the hearing that it is appropriate to impose conditions to promote one or more of the four licensing objectives. Therefore conditions may not be imposed for the purpose other than promoting the licensing objectives and in some cases no additional conditions will be required.
- 6.7 In cases Members should make their decisions on the civil burden of proof, that is the balance of probability.
- 6.8 Members should consider in all cases whether or not primary legislation is the appropriate method of regulation and should only consider licence conditions when the circumstances in their view are not already adequately covered elsewhere.
- 6.9 The Government has advised that conditions must be tailored to the individual type, location and characteristics of the premises and events concerned. Conditions cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff.
The Councils Licensing policy generally expects applicants to address the licensing objectives and discuss how to do this with the relevant responsible authorities.

7 Options:

- 7.1 The Authority must, having regard to the application and the representations, take such steps (if any), as it considers appropriate for the promotion of the licensing objectives.
The steps are:

In determining this application the Sub-Committee may take any of the following steps as it considers appropriate for the promotion of the licensing objectives, namely:

- To grant the licence subject to such conditions as are consistent with the operating schedule accompanying the application, modified to such extent as the authority considers appropriate for the promotion of the licensing objectives.
- To exclude from the scope of the licence any of the licensable activities to which the application relates.
- To refuse to specify a person in the licence as the premises supervisor.
- To reject the application.

For the purposes of the Licensing Act 2003 the conditions of the licence are modified if any of them are altered or omitted or a new condition added.

- 8 The licensing authority's determination of this application is subject to a 21 day appeal period or if the decision is appealed the date of the appeal is determined and /or disposed of.

9. Other considerations

Section 17 of the Crime and Disorder Act 1998 states:

"Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those function on, and the need to do all that it reasonably can to prevent crime and disorder in its area".

9.1 Human Rights

While all Convention Rights must be considered, those which are of particular relevance to the application are:

- Article 8 – Right to respect for private and family life.
- Article 1 of the First Protocol – Protection of Property
- Article 6(1) – Right to a fair hearing.
- Article 10 – Freedom of Expression

10 Use of Appendices

Appendix 1 – Variation application document

Appendix 2 – copy of current Premises Licence

Appendix 3- Representations from Residents & Councillors

Appendix 4 – Representation from RAs – supporting documents

Appendix 5- Copy of minutes and resolution from LSC hearing July 2021

Appendix 6 – Noise complaint summary since July 2021

Appendix 7- feedback questionnaire submitted by the Rakkas 03/01/2023

Background papers: Section 82 Guidance

Haringey Statement of Licensing policy



Haringey
Application to vary a premises licence
Licensing Act 2003

For help contact
licensing@haringey.gov.uk
 Telephone: 020 8489 8232

* required information

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You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference

Not Currently In Use

This is the unique reference for this application generated by the system.

Your reference

You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

☒ Yes ☐ No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

GARIP

* Family name

TOPRAK

* E-mail

Main telephone number

Include country code.

Other telephone number

☐ Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

- ☐ Applying as a business or organisation, including as a sole trader
- ☒ Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Continued from previous page...

Address

* Building number or name

* Street

District

* City or town

County or administrative area

* Postcode

* Country

Agent Details

* First name

* Family name

* E-mail

Main telephone number

Other telephone number

Include country code.

☐ Indicate here if you would prefer not to be contacted by telephone

Are you:

- ☐ An agent that is a business or organisation, including a sole trader
- ☒ A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Your Address

Address official correspondence should be sent to.

* Building number or name

* Street

District

* City or town

County or administrative area

* Postcode

* Country

Section 2 of 18**APPLICATION DETAILS**

Continued from previous page...

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

I/we, as named in section 1, being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in section 2 below.

* Premises Licence Number

Are you able to provide a postal address, OS map reference or description of the premises?

☒ Address ☐ OS map reference ☐ Description

Postal Address Of Premises

Building number or name	<input type="text" value="RAKKAS, 365-369"/>
Street	<input type="text" value="GREEN LANES"/>
District	<input type="text"/>
City or town	<input type="text" value="LONDON"/>
County or administrative area	<input type="text"/>
Postcode	<input type="text" value="N4 1DY"/>
Country	<input type="text" value="United Kingdom"/>

Premises Contact Details

Telephone number	<input type="text"/>
Non-domestic rateable value of premises (£)	<input type="text" value="50,000"/>

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VARIATION

Do you want the proposed variation to have effect as soon as possible?

☒ Yes ☐ No

Do you want the proposed variation to have effect in relation to the introduction of the late night levy?

☐ Yes ☒ No

You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable to the late night levy.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

Describe Briefly The Nature Of The Proposed Variation

Continued from previous page...

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

The premises named Rakkas is currently a high end luxury restaurant that has an excellent service and reputation. The venue is occupied with a seating area at the front of the premises and a lounge area at the rear. The current closing time for the rear lounge area is at 21:00 Monday to Sunday, whereas the restaurant seating area closing time is at 23:30 on Sunday to Thursday and at 00:00 on Friday & Saturday. The requisition of the application is to alter the hours of the licensable activities to make the whole premises which includes the front restaurant seating area and rear lounge area closing time to be equivalent.

Section 4 of 18**PROVISION OF PLAYS**

See guidance on regulated entertainment

Will the schedule to provide plays be subject to change if this application to vary is successful?

☐ Yes

☒ No
Section 5 of 18**PROVISION OF FILMS**

See guidance on regulated entertainment

Will the schedule to provide films be subject to change if this application to vary is successful?

☐ Yes

☒ No
Section 6 of 18**PROVISION OF INDOOR SPORTING EVENTS**

See guidance on regulated entertainment

Will the schedule to provide indoor sporting events be subject to change if this application to vary is successful?

☐ Yes

☒ No
Section 7 of 18**PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS**

See guidance on regulated entertainment

Will the schedule to provide boxing or wrestling entertainments be subject to change if this application to vary is successful?

☐ Yes

☒ No
Section 8 of 18**PROVISION OF LIVE MUSIC**

See guidance on regulated entertainment

Will the schedule to provide live music be subject to change if this application to vary is successful?

☐ Yes

☒ No
Section 9 of 18

*Continued from previous page...***PROVISION OF RECORDED MUSIC**

See guidance on regulated entertainment

Will the schedule to provide recorded music be subject to change if this application to vary is successful?

☐ Yes

 ☒ No
Section 10 of 18**PROVISION OF PERFORMANCES OF DANCE**

See guidance on regulated entertainment

Will the schedule to provide performances of dance be subject to change if this application to vary is successful?

☐ Yes

 ☒ No
Section 11 of 18**PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE**

See guidance on regulated entertainment

Will the schedule to provide anything similar to live music, recorded music or performances of dance be subject to change if this application to vary is successful?

☐ Yes

 ☒ No
Section 12 of 18**PROVISION OF LATE NIGHT REFRESHMENT**

Will the schedule to provide late night refreshment be subject to change if this application to vary is successful?

☒ Yes

 ☐ No
Standard Days And Timings**MONDAY**Start End Start End **TUESDAY**Start End Start End **WEDNESDAY**Start End Start End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

*Continued from previous page...***THURSDAY**Start End Start End **FRIDAY**Start End Start End **SATURDAY**Start End Start End **SUNDAY**Start End Start End

Will the provision of late night refreshment take place indoors or outdoors or both?

☒ Indoors☐ Outdoors☐ Both

Where taking place in a building or other structure select as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non standard timings. Where the premises will be used for the provision of late night refreshment at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

New Years Eve until 01:00.

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Continued from previous page...

SUPPLY OF ALCOHOL

Will the schedule to supply alcohol be subject to change if this application to vary is successful?

☒ Yes ☐ No

Standard Days And Timings**MONDAY**Start End Start End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAYStart End Start End **WEDNESDAY**Start End Start End **THURSDAY**Start End Start End **FRIDAY**Start End Start End **SATURDAY**Start End Start End **SUNDAY**Start End Start End

Will the sale of alcohol be for consumption?

☒ On the premises ☐ Off the premises ☐ Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Continued from previous page...

N/A

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

New Years Eve until 01:00.

Section 14 of 18**ADULT ENTERTAINMENT**

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Provide information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

None

Section 15 of 18**HOURS PREMISES ARE OPEN TO THE PUBLIC****Standard Days And Timings****MONDAY**Start End Start End **TUESDAY**Start End Start End **WEDNESDAY**Start End Start End **THURSDAY**Start End Start End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

FRIDAY

Start 08:00

End 00:00

Start

End

SATURDAY

Start 08:00

End 00:00

Start

End

SUNDAY

Start 06:00

End 23:30

Start

End

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

N/A

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

New Years Eve until 01:00.

Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

On the Premises licence there is a part stating at Annex 2 – Conditions consistent with the Operating Schedule
THE PREVENTION OF CRIME AND DISORDER

1. All outside areas must be closed and cleared of customers by 2100 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.

With the new application the operable hours need to be amended as follow:

1. All outside areas must be closed and cleared of customers by 23:30 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.

- ☒ I have enclosed the premises licence
- ☐ I have enclosed the relevant part of the premises licence

Continued from previous page...

Reasons why I have failed to enclose the premises licence or relevant part of premises licence.

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LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

Rakkas is currently a high end luxury restaurant that has an excellent service and reputation. The venue is occupied with a seating area at the front of the premises and a lounge area at the rear. The current closing time for the rear lounge area is at 21:00 Monday to Sunday, whereas the restaurant seating area closing time is at 23:30 on Sunday to Thursday and at 00:00 on Friday & Saturday.

Rakkas tangents off from an excellent foundation whereby everything has been thought and designed to meet the regulations whilst customers enjoy their time at Rakkas comfortably. The premises has a robust management whereby there are at least ten people on duty who are responsible for the welfare of the customers, including two door supervisors, making the premises a very safe place to dine at.

There has not been any recorded incident or any negative behaviour within the premises. The alcohol is only served to the table, resulting in good coordination and control of the drinks. Any background music will be controlled by a sound limiter system. Therefore, the requisition of the application is to alter the hours of the licensable activities to make the whole premises which includes the front restaurant seating area and rear lounge area closing time to be equivalent.

Rakkas is situated on Green Lanes High Street and analysing different premises within the High Street and in Haringey council has shown that there are many premises which have late night operable hours for instance:

1) Beaconsfield, 359 Green Lanes, Finsbury Park, London N4 1DZ

Supply of alcohol: Mon -Wed 11:00 to 00:00, Thurs -Sat 11:00 to 02:00 and Sun 11:00 to 23:30

2) Selale Restaurant, 1-3 Salisbury Promenade, Green Lanes, Hornsey, London, N8 0RX

Supply of alcohol: Mon-Sun:11:00 to 01:45. Late Night Refreshment: 23:00 to 02:00

3) Diyarbakir Kitchen, 52-53 Grand Parade, Tottenham, London, N4 1AG

Supply of alcohol: Mon-Sun: 08:00 to 23:30. Late Night Refreshment: 23:00 to 01:00

4) Diyarbakir Restaurant, 69 Grand Parade, Tottenham, London, N4 1DU

Supply of alcohol:11:00 to 02:00

5) Gokyuzu Restaurant, 26-27 Grand Parade, Tottenham, London, N4 1LG

Supply of alcohol:10:00 to 01:30. Late Night Refreshment: 23:00 to 02:00

6) Devran Restaurant, 485-487 Green Lanes, Hornsey, London, N4 1AJ

Supply of alcohol: Mon-Sun: 12:00 to 01:30. Late Night Refreshment: Mon-Sun 23:00 to 02:00

Continued from previous page...

7) Antepililer Restaurant, Shop, 45-46 Grand Parade, Tottenham, London, N4 1AG

Supply of alcohol: 11:00 to 00:00

Here's a list of the local Shisha shops with gardens which are all within 1 mile radius from Rakkas including the new premises opened in the year 2022 known as Alici's.

8) Alici's, Shop, 405-407 Lordship Lane, Tottenham, London, N17 6AG

Supply of alcohol: Mon- Thurs 08:00 to 23:00, Fri & Sat 08:00 to 00:00, Sun 08:00 to 02:00

9) Toto Lounge, Harringay Green Lanes Railway Station, Green Lanes, Hornsey, London, N4 1DR

Supply of alcohol: Sun-Thurs 11:00 to 00:00, Fri & Sat 11:00 to 01:30. Late Night Refreshment: Sun-Thurs 23:00 to 00:00, Fri & Sat 23:00 to 02:00.

10) Cafe Ora, 581 Green Lanes, Hornsey, London, N8 0RG

Supply of alcohol: Sun-Thurs 10:00 to 23:30, Fri & Sat 10:00 to 01:30

11) The Banc, Shop, 261-263 West Green Road, Tottenham, London, N15 3BH

Supply of alcohol: Sun-Thurs 11:00 to 00:00, Fri & Sat 11:00 to 01:30. For the outside back garden area Sun-Thurs 11:00 to 00:00, Fri & Sat 11:00 to 01:00.

Late Night Refreshment: Sun- Thurs 23:00 to 00:30, Fri-Sat 23:00 to 01:30. For the outside back garden area Sun-Thurs 23:00 to 00:00, Fri & Sat 23:00 to 01:00.

What we are proposing for Rakkas operable hours of alcohol supply from Sun-Thurs 11:00 to 23:30, Fri- Sat 11:00 to 00:00. Late Night Refreshment: Fri & Sat from 23:00 to 00:00. It is believed that the times requested for Rakkas should be acceptable as it coordinates with other premises which have been approved.

b) The prevention of crime and disorder

Cctv will be installed to the premises for safety and crime prevention. Will not serve alcohol who already drunk in the premises. The DPS will undertake routine monitoring of the refusals records and record that this is being done. All staff that makes sales of alcohol receives regular training (induction and refresher). Installed cctv systems that meet the standard in 'uk police requirements for digital cctv systems' shall operate and record video images at all times that premises are open to the public and any recordings made will be retained for not less than 31 days and made available to a police officer on

Continued from previous page...

request. A member of staff on premises at the relevant time will be capable of operating the cctv system.

c) Public safety

Emergency light will be installed and fire extinguisher will be installed. The fire exit is free of any impediment or obstacle at all time of the operating hours.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received regards crime and disorder
- (d) any incidents of disorder
- (e) seizures of drugs or offensive weapons
- (f) any refusal of the sale of alcohol

d) The prevention of public nuisance

Emergency light will be installed and fire extinguisher will be installed. The fire exit is free of any impediment or obstacle at all time of the operating hours.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received regards crime and disorder
- (d) any incidents of disorder
- (e) seizures of drugs or offensive weapons
- (f) any refusal of the sale of alcohol

e) The protection of children from harm

Any alcohol must be sold by DPS or a person authorised by the DPS at all times. All staff who sells alcohol will be trained in the role by the DPS with regular refresher training. Records of training will be kept and made available for examining officers of the relevant authorities. Where a person appears to be under the age 25, identification in the form of passport, photo driving licence or a proof of age card bearing the pass hologram will be sought and if not provided service of alcohol will be refused. Suitable signage will be displayed at the point of entry and at the service area advising customers that the premises operates the "challenge 25" proof of age scheme.

Section 17 of 18

NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- **Plays:** no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- **Films:** no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- **Indoor sporting events:** no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- **Boxing or Wrestling Entertainment:** no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- **Live music:** no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- **Recorded Music:** no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 18 of 18**PAYMENT DETAILS**

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. Variation Fees are determined by the non domestic rateable value of the premises. To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

Band A - No RV to £4300	£100.00
Band B - £4301 to £33000	£190.00
Band C - £33001 to £8700	£315.00
Band D - £87001 to £12500	£450.00*
Band E - £125001 and over	£635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

Band D - £87001 to £12500	£900.00
Band E - £125001 and over	£1,905.00

If you own a large premise you are subject to additional fees based upon the number in attendance at any one time

Capacity 5000-9999	£1,000.00
Capacity 10000 -14999	£2,000.00
Capacity 15000-19999	£4,000.00
Capacity 20000-29999	£8,000.00
Capacity 30000-39000	£16,000.00
Capacity 40000-49999	£24,000.00
Capacity 50000-59999	£32,000.00
Capacity 60000-69999	£40,000.00
Capacity 70000-79999	£48,000.00
Capacity 80000-89999	£56,000.00
Capacity 90000 and over	£64,000.00

The following credit or debit cards are accepted in Haringey:

Maestro - Mastercard Debit - Mastercard Credit - Solo - Visa Credit - Visa Debit (formerly Delta) and Visa Electron

We cannot accept liability if payment is refused or declined by the card supplier.

Due to end of day processing, this service will not be available between 10pm and 11pm every weekday evening (Mon- Fri).

Continued from previous page...

Users should note that any payments in process after the 10pm deadline need to be completed by 10.05pm

* Fee amount (£)

315.00

ATTACHMENTS

AUTHORITY POSTAL ADDRESS

Address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

United Kingdom

DECLARATION

* I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.

☐ Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

* Capacity

Date (dd/mm/yyyy)

Add another signatory

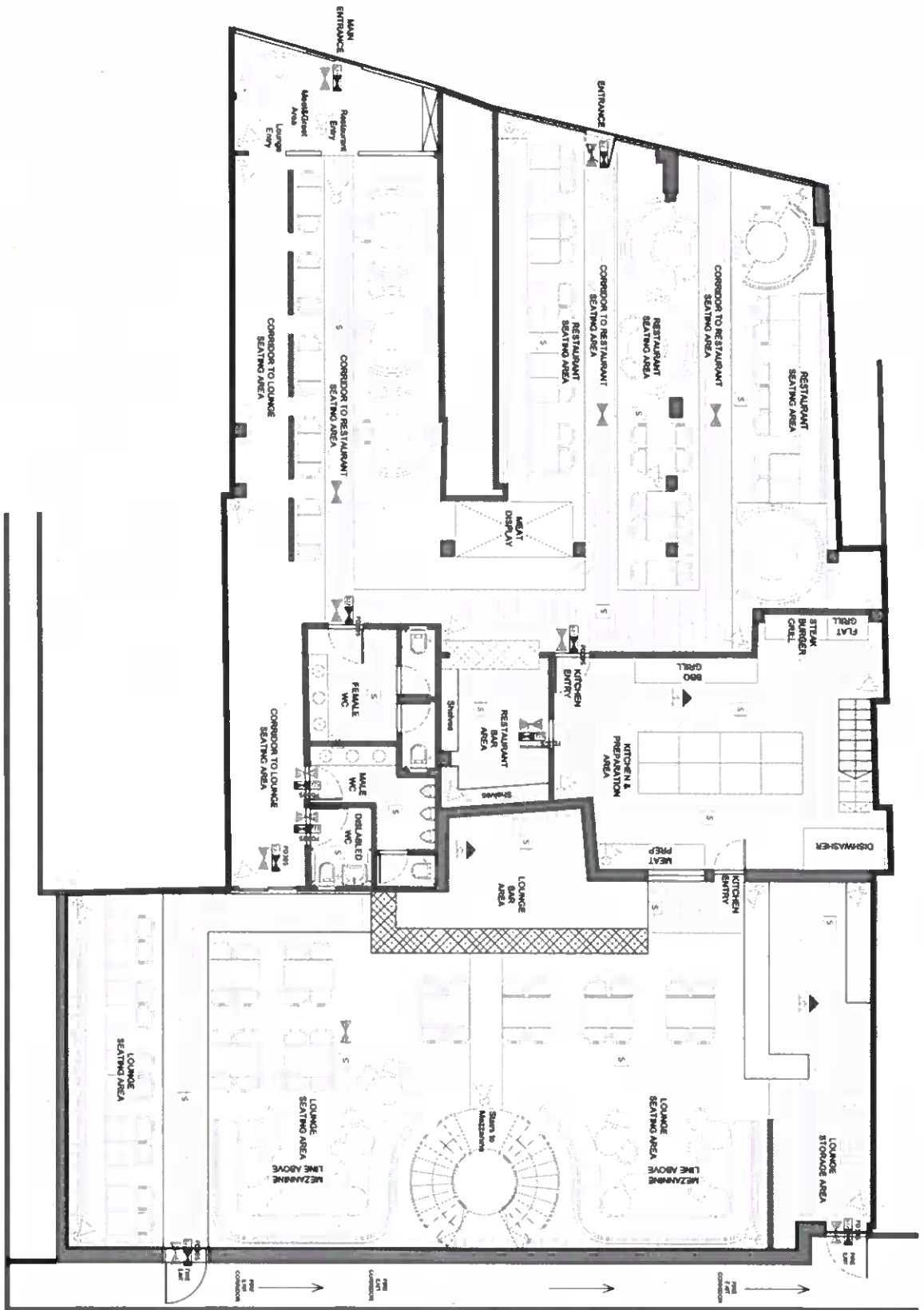
Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...

2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/haringey/change-1> to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.



LEGEND

- AMBIT OF PREMISES
- LIQUOR SALES
- SAFETY LIGHTING
- SMOKE DETECTOR
- CARBON DIOXIDE FIRE EXTINGUISHER
- 9 LT. WATER FIRE EXTINGUISHER
- INTERNALLY ILLUMINATED FIRE ESCAPE SIGN (BS 5266)
- 30min FIRE RESISTANCE DOOR (FIRE DOOR TO HAVE INTUMESCENT STRIPS AND SELF CLOSER)
- CCTV OPERATING SYSTEM

PLEASE NOTE
1. All dimensions to be in millimetres
2. All areas must be in accordance with the relevant fire safety regulations
3. The layout of the premises must be in accordance with the relevant fire safety regulations
4. The layout of the premises must be in accordance with the relevant fire safety regulations
5. The layout of the premises must be in accordance with the relevant fire safety regulations

Scale (A3) 1:100
0.5m 1 2 3 4 5

Drawn By ES
Checked By K.K

PROJECT STATUS

LICENCING
GROUND FLOOR PLAN

PROJECT
RAKUS,
365-369 GREEN LANE,
LONDON N4 1DY

SHEET
JOB No.

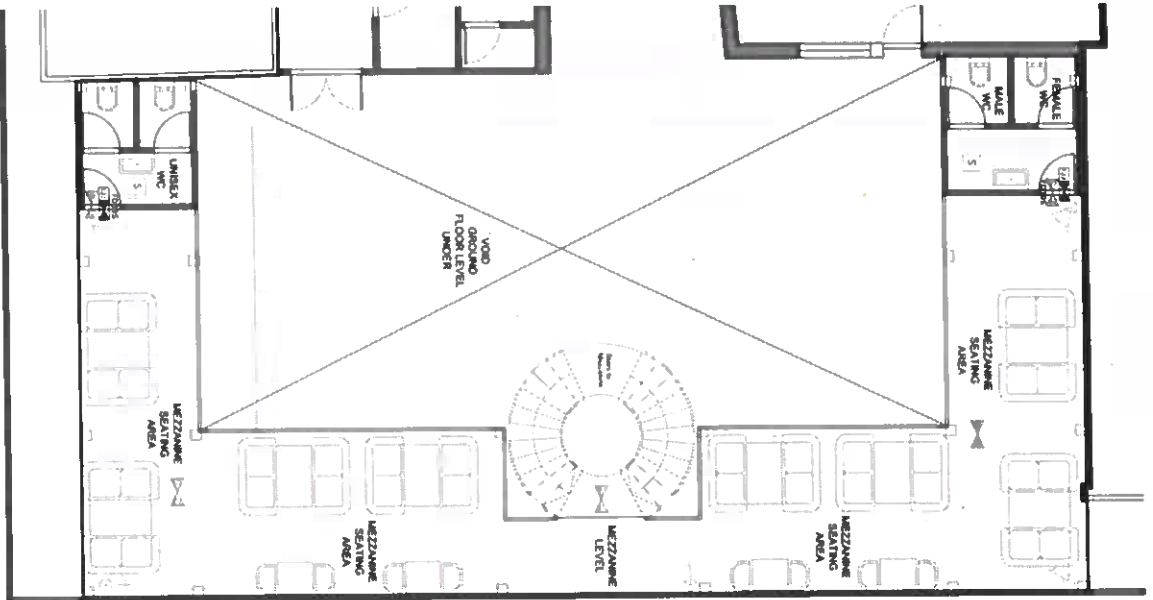
PLAN

DRAWING
NUMBER
DATE

L100
11/11/22

REV

ADVANCE
FIRE & SAFETY
365 Green Lane, Pinner, Green,
Middlesex (Uxbridge) 183RD
London W51 1JL • 0181 8881 8811
info@advancefireandsecurity.co.uk

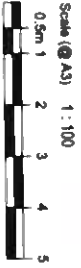


LEGEND

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PLEASE NOTE

1. All dimensions to be indicated on the drawing.
2. All areas shall be shown in accordance with the relevant Building Regulations and approved documents.
3. All areas shall be shown in accordance with the relevant Building Regulations and approved documents.
4. The Contractor shall be responsible for obtaining all necessary permissions and approvals from the relevant authorities.
5. The Contractor shall be responsible for obtaining all necessary permissions and approvals from the relevant authorities.



Drawn By ES
Checked By K/K

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GROUND FLOOR PLAN

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365-369 GREEN LANE,
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SHEET
JOB NO.

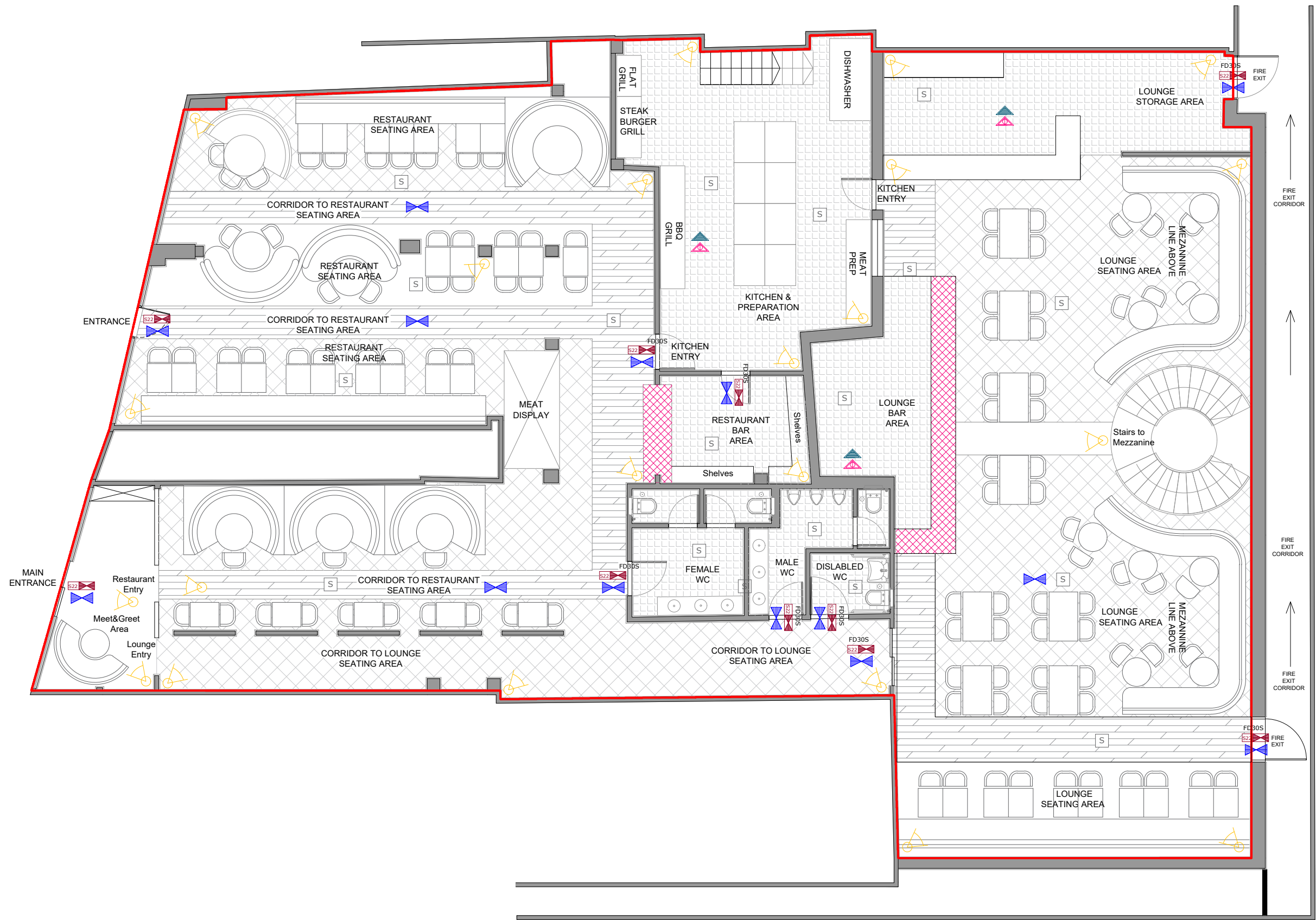
PLAN

DRAWING NUMBER
DATE

L100

REV

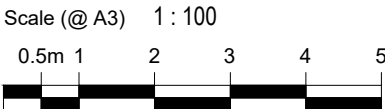
ADVANCE
ARCHITECTURAL
2nd Queen Lane, Queens Claret, London W1S 3TJ, 020 8811 0001
www.advancearchitectural.co.uk
info@advancearchitectural.co.uk



LEGEND

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PLEASE NOTE
1. All dimensions to be verified on site.
2. All dimensions are in millimeters.
3. No work shall commence until all approvals and agreements have been obtained.
These include, Planning, Building Regulations, Water and party Wall.
4. The Copyright of this drawing belong to Adv Planning Limited T/A Advance Architecture.



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GROUND FLOOR PLAN

PROJECT

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365-369 GREEN LANES,
LONDON N4 1DY

SHEET
JOB No.

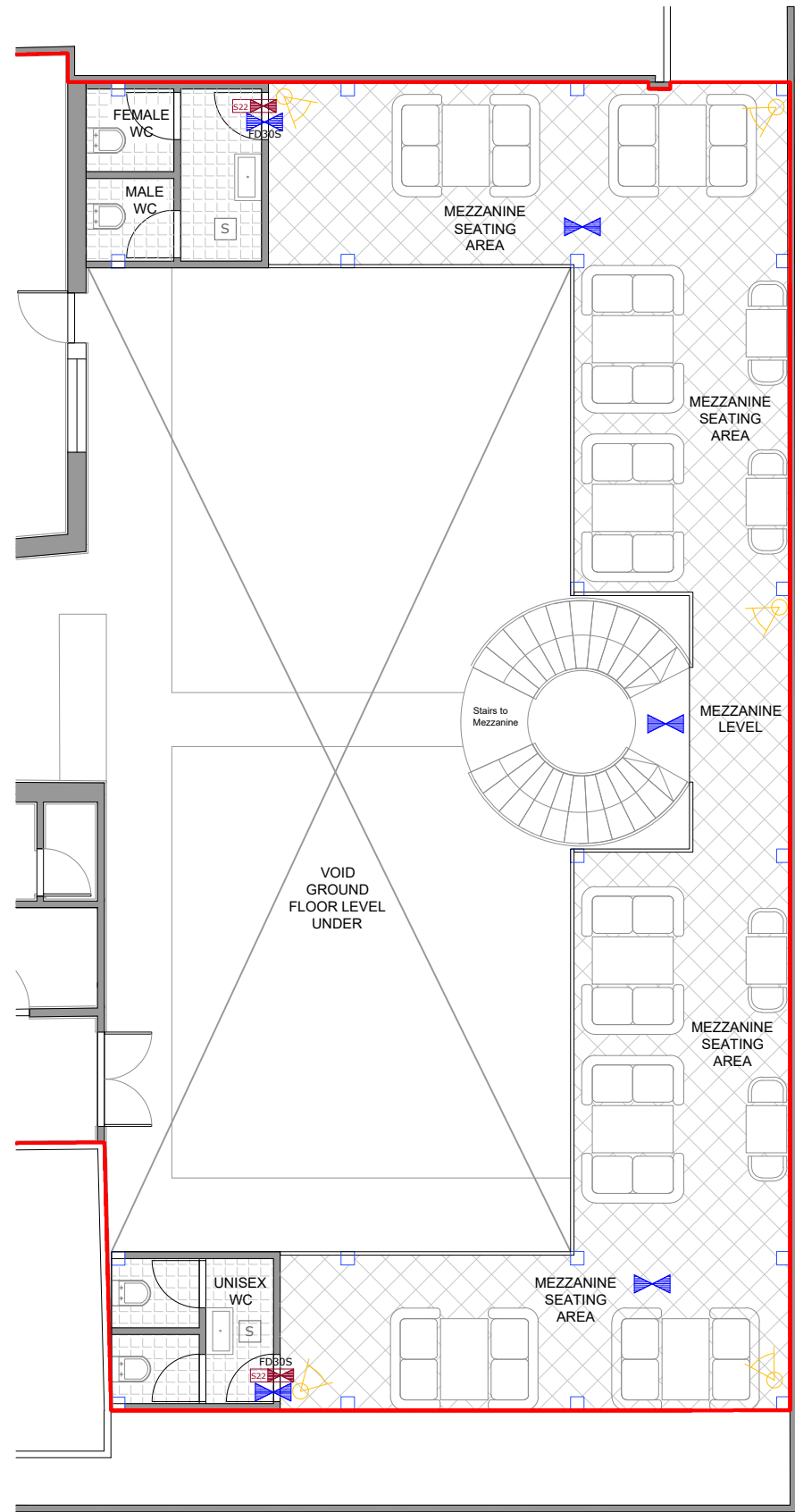
PLAN
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DRAWING NUMBER
DATE

L100
11/11/22

REV

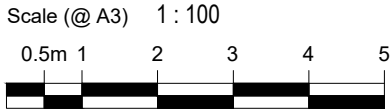
ADVANCE
ARCHITECTURE
ARCHITECTURE / PLANNING / LICENSING
352 Green Lanes, Palmers Green, London N13 5TJ - 020 8801 6601
www.advancearchitecture.co.uk
info@advancearchitecture.co.uk



LEGEND

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SHEET
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PLAN
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DATE

L100
11/11/22

REV



ADVANCE
ARCHITECTURE
ARCHITECTURE / PLANNING / LICENSING

352 Green Lanes, Palmers Green,
London N13 5TJ - 020 8801 6601

www.advancearchitecture.co.uk
info@advancearchitecture.co.uk

Appendix 2

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PREMISES LICENCE**Receipt:** SELMS00008635**Premises Licence Number:** LN/000024997*This Premises Licence has been issued by:*

***The Licensing Authority, London Borough of Haringey,
1st Floor River Park House, 225 High Road,
Wood Green, London N22 8HQ***

Signature:**Date:** 27th July 2021**Part 1 – PREMISES DETAILS**

Postal Address of Premises or, if none, Ordnance Survey map reference or description:

**RAKKAS
365-369 GREEN LANES
LONDON
N4 1DY**

Telephone:

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:

Supply of Alcohol

Late night refreshment

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1100 to 2230

Friday to Saturday 1100 to 2330

Late Night Refreshment

Friday and Saturday 2300 to 2330

The opening hours of the premises:

Sunday to Thursday 0600 to 2300

Friday and Saturday 0800 to 0000

Any external area can only be used during the following times:

All external areas must be closed and cleared of customers by 2100 hours.

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption **ON** the premises only.

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Garip Toprak

xxx

xxx

xxx

xxx

Registered number of holder, for example company number, charity number (where applicable):

Not applicable

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Garip Toprak

xxx

xxx

xxx

xxx

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:

Personal Licence:

xxx

Issued by:

London Borough of Enfield

Annex 1 –Mandatory Conditions

Supply of alcohol.

1. No supply of alcohol may be made under the premises licence;
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
6. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

Annex 1 –Mandatory Conditions

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

7. Prohibition on Sale of Alcohol below Cost of Duty plus VAT

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph (1) —

(a) —duty^{ll} is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);

(b) —permitted price^{ll} is the price found by applying the formula —

$$P = D + (D \times V)$$

Where —

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol

(c) —relevant person^{ll} means, in relation to premises in respect of which there is in force a premises licence —

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence,
or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person^{ll} means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) —valued added tax^{ll} means value added tax charged in accordance with the Value Added Tax Act 1994

(3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (a) Sub-paragraph (b) below applies where the permitted price given by Paragraph (b) of paragraph (2) on a day (—the first day^{ll}) would be different from the permitted price on the next day (—the second day^{ll}) as a result of a change to the rate of duty or value added tax.

(b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Exhibition of films.

1. Admission of children to the exhibition of any film is to be restricted in accordance with the recommendations made by the specified film classification body.

2. Where —

(a) the film classification body is not specified in the licence, or

(b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

Annex 1 –Mandatory Conditions

3. In this section –

—childrenll means persons aged under 18; and —film classification bodyll means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Door supervision.

1. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

Annex 2 – Conditions consistent with the Operating Schedule

THE PREVENTION OF CRIME AND DISORDER

1. All outside areas must be closed and cleared of customers by 2100 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.
2. Smoking Area: If patrons are to be allowed to use an outside area for smoking then:
 - (i) The area must be adequately monitored to ensure that the risk of crime and disorder in this area is adequately controlled.
 - (ii) Patrons must not be allowed to take drinks outside when they go to smoke.
 - (iii) The area must be provided with suitable ashtrays/bins.
 - (iv) The area must be regularly swept to remove cigarette ends.
 - (v) Adequate arrangements must be made to prevent overcrowding or disorder in the area.
3. A digital CCTV system must be installed in the premises complying with the following criteria:
 - (a) Cameras must be sited to observe the entrance doors from both inside and outside.
 - (b) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
 - (c) Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.
 - (d) Provide a linked record of the date, time of any image.
 - (e) Provide good quality images - colour during opening times.
 - (f) Have a monitor to review images and recorded quality.
 - (g) Be regularly maintained to ensure continuous quality of image capture and retention.
 - (h) Member of staff trained in operating CCTV at venue during times open to the public.
 - (i) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.
4. An incident log shall be kept at the premises, it will be in a hardback durable format handwritten at the time of the incident or as near to as is reasonable and made available on request to the Police, which will record the following:
 - (a) all crimes reported to the venue;

Annex 2 – Conditions consistent with the Operating Schedule

- (b) all ejections of patrons;
- (c) any complaints received;
- (d) any incidents of disorder;
- (e) seizures of drugs or offensive weapons;
- (f) any faults in the CCTV system or searching equipment or scanning equipment;
- (g) any refusal of the sale of alcohol;
- (h) any visit by a relevant authority or emergency service.

5.

- (a) A direct telephone number for the manager at the premises shall be publicly available at all times the premises are open. This telephone number shall be made available to residents and businesses in the vicinity.
- (b) The premises licence holder shall ensure that all sales staff receive appropriate training in relation to managing conflict and health and safety of the public and staff. Training documents shall be signed and dated and will be held in a suitable hard-copy log, to be made available to a Police Officer or Council Officer upon request. Said records shall be retained for at least 12 months.

PUBLIC SAFETY

- 6 (a) The licence holder will ensure that all staff receive appropriate training about emergency and general safety precautions and procedures.
- (b) Two SIA registered door staff shall be employed daily between 8pm and closing time.

THE PREVENTION OF PUBLIC NUISANCE

7

- (a) No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
- (b) All windows and external doors shall be kept closed after 23:00 hours except for the immediate access and egress of persons.
- (c) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- (d) No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
- (e) The direction of lighting in the rear area must be directed away from any domestic premises so as not cause any light intrusion.
- (f) Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.

Annex 2 – Conditions consistent with the Operating Schedule

- (g) In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
- (h) Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

THE PROTECTION OF CHILDREN

8

The premises will operate the 'Challenge 25' proof of age scheme where:

- (a) All staff will be fully trained in its operation;
- (b) Only suitable forms of photographic identification, such as passport or UK driving licence, or holograph equipped 'PASS' scheme cards, will be accepted; and
- (c) No one under the age of 18 years will be admitted into the external area of the premises.

Annex 3 – Conditions attached after a hearing by the licensing authority

RESOLVED 27th July 2021

The Licensing Sub-Committee carefully considered the application for a new premises licence for 365-369 Green Lanes, London, N4. In considering the application, the Committee took account of the London Borough of Haringey's Statement of Licensing Policy, the Licensing Act 2003, the Licensing Act 2003 section 182 Guidance, the report pack, the Licensing Authority representation, the applicant's written and oral representations and the objectors' written and oral representations.

Having considered the application and heard from all the parties, the Committee decided to grant the application for a new premises licence with the following operating hours and additional conditions:

All conditions imposed are reflected above in Annex 2.

Reasons

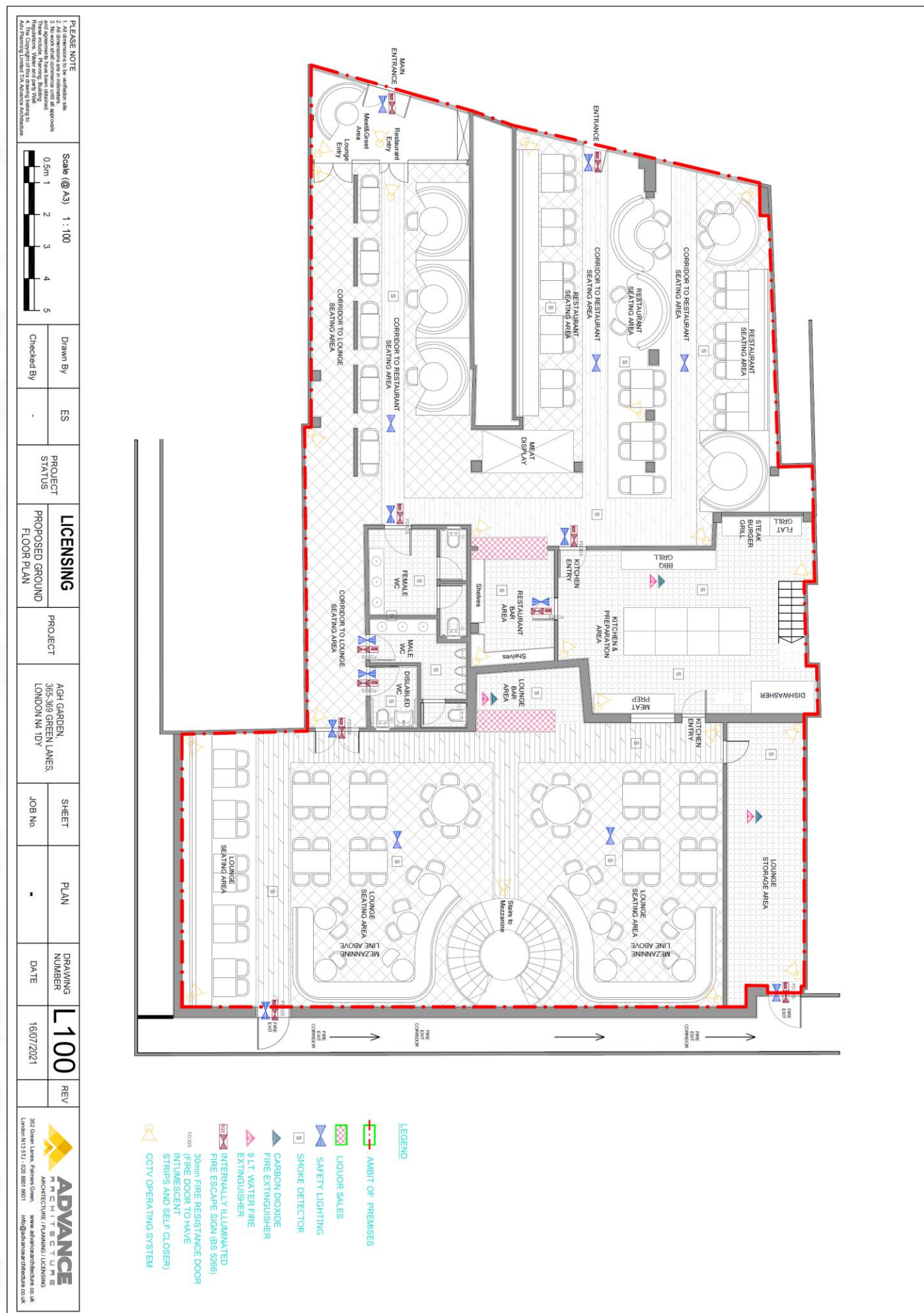
The Committee considered that the concerns raised by the objectors in their written and oral representations were reasonable concerns. The Committee was satisfied that a premises of this size which would attract a lot of patrons and would need a comprehensive set of conditions to manage the likely impact of noise and other nuisance on local residents. The Committee accepted that the licence holder was offering a different business to the previous owner but retained some concerns about the manner in which it was proposed that the premises would operate.

The Committee felt that the applicants proposed layout plan needed additional clarification, in particular aspects of the plan dealing with the means of escape, which may need to be corrected by means of an application for a variation once the applicant has clarified his intentions as regards the layout.

In addition, although the Committee was not responsible for planning matters, it noted that there were some planning issues relating to the retractable roofing proposed and extraction system that required attention and wished as an informative matter only, to gently encourage the applicant to get planning matters resolved to the satisfaction of the planning authority without delay.

As regards the outside area, the Committee considered that the outside space needed to be managed in a way that would promote the licensing objectives with respect to nuisance, which had been a concern of the residents and decided that closing the outside area by 9pm would reduce the risk of the premises undermining the licensing objective with respect to public nuisance.

Annex 4 – Plans



Appendix 3

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From: [REDACTED] >
Sent: 30 November 2022 23:22
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Rakkas licence

Hello

I live on [REDACTED] and object to any extension of their licensing hours.

The noise pollution from the bar is untenable.

My daughters room backs on to the garden and it is extremely noisy into the evening even with the windows shut.

We are unable to find parking on the street with all the guests that park on our street .

They leave their rubbish out which attracts foxes And Rats

And the noise on our street late into the evening and sometimes fights on the street (also from the beacons field pub and their beer garden) is unsavoury to say the least !

Regards

[REDACTED]

From: [REDACTED] >
Sent: 01 December 2022 10:26
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Licensing complaint

Hello,

With regards to the application for extended licensing hours for Rakkas - 365-369 Green Lanes, Harringay, London, N4 1DY / Ward - Harringay, we would like to formally complain as I know a large number of the local residents do also.

Currently, the noise, litter, aggravation and illegal parking is making the current situation a nightmare, especially of the residents of Lothair Road North. Since they've opened we've had a huge increase in litter in the streets (as well as industrial waste), an increase in violent events and abusive behaviour and they are apparently in constant breach of their current license with the noise way past what they should be allowed.

Green Lanes has a wonderful history of being able to make the hospitality industry work in harmony with the large residential community. But Rakkas has not adhered to any code to ensure that the relationship the residents have with the restaurants and bars remains a good one. It has made the neighbourhood and surrounding area a more volatile, noisy, dirty area and as a community, we strongly oppose the idea of making this situation worse.

Best regards,

[REDACTED]

From: [REDACTED] >
Sent: 01 December 2022 14:20
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Rakkas

I would like to comment on the application by Rakkas to extend their licencing hours.

I live on [REDACTED] and have noticed an increase in noise and litter since Rakkas opened in its present incarnation.

The noise takes several forms:

- 1) On summer afternoons and evenings you can hear music (from their back garden?) all down the street. It's often as loud as the concerts held in Finsbury Park but more annoying as it's more regular. This makes it impossible to have a pleasant relaxing time in one's own garden on a sunny afternoon.
- 2) I am [REDACTED] about halfway down the street so not as bothered by the regular noise/music from the restaurant out of summer but I know it is badly affecting some of my neighbours.
- 3) Since Rakkas opened it it's current form the level of passing noise has risen: I'm aware of a lot of drunk shouting/singing/arguing between 10pm and midnight which is sometimes alarming. Also idling cars and beeping - I imagine cars picking up those drunk people!

Green Lanes is obviously a lively area and some noise is to be expected. But it is also a residential area and we must all coexist together. I don't wish to be a nimby but Rakkas has changed over the years from a restaurant with occasional live music (usually acoustic, in a corner) to something with a much more nightclubby vibe. They make much of their garden which is where - as far as I can see - a lot of the noise comes from. Gardens are nice for restaurants but less good for nightclubs.

I'd contrast with Brouhaha further down Green Lanes who (when I've been there as a customer) are always really careful to have everyone inside by the required time.

I hope these comments are helpful.

Best wishes,
[REDACTED]

From: [REDACTED] >
Sent: 01 December 2022 17:58
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: objection re licensing change for Rakkas

My name is [REDACTED].

This is the residential road affected by the activities at Rakkas restaurant/club on Green Lanes. Rakkas has applied to extend its hours of operation. I object very strongly to this application for the reasons outlined below. [I have used the online form as a template - I could not work out how to fill that out and email it as an attachment]

Application Number.....not known.....

Name of Licensee.....Rakkas.....

Name of Premises (if applicable)...Rakkas.....

Premises Address (where the Licence will take effect).....365-369 Green Lanes, Haringay, London, N4 1DY

My main objections fall under the heading of:

The Prevention of Public Nuisance

Currently Rakkas is already causing many problems for residents in Lothair Road North. It backs onto our road and has built an extension out from behind the Green Lane premises which affects us. There is already serious noise nuisance which is a major concern. Also it is exceedingly difficult for residents in Lothair Road North to find parking at the weekends in particular, and late in the evening generally.

The nuisance that is being caused is very upsetting, and extremely so for those nearest the Green Lanes end of the road.

There have already been many objections raised about Rakkas with the council and I understand that Rakkas has already been in breach of its current license on occasion and that the council is aware of this. I would hope therefore that our objections to any extension of hours will be enough to stop the application.

It would be horrendous if this application to extend their hours was allowed. The noise nuisance would be much worse, being later. It will affect people's health because of the impact on sleep.

I understand that one aspect of the application to extend hours would mean the back extension area would extend its hours from 21.00 to 23.30 or midnight. It is this area that causes the worst public nuisance because it is open and the noise is so intrusive.

There are also lots of people milling about late at night in our road, getting into their cars, and talking loudly and this often wakes me.

The Prevention of Crime and Disorder

There is drug dealing occurring at the end of our road near Green Lanes. It is extremely obvious and makes me feel unsafe when walking there late at night. I do not know to what extent this is related to Rakkas but it seems to have arisen since the premises open. If there is more drinking there at later hours I feel this problem will worsen.

Public Safety

As noted above, I already feel unsafe at night because of the drug dealing. There are also lots of people milling about late at night in our road, getting into their cars, and talking loudly and this is not a safe environment for residents either.

In sum, I object strongly to all elements of the Rakkas' application.





LICENSING ACT 2003 - REPRESENTATION FORM

To make a representation in respect of an application for a Premises Licence or Club Premises Certificate please complete the following form. For representations to be considered relevant they must relate to one or more of the four "Licensing Objectives" (listed below).

Please note all representations will be made available for applicants to view. If you make a representation objecting to the application it is likely that you will be called upon to attend a hearing and present your objection before a Licensing Committee.

Personal Details Name... [REDACTED] Address.. [REDACTED] Postcode.. [REDACTED]
--

Licence application you wish to make a representation on <i>You do not need to answer all of the questions in this section, but please give as much information as you can:</i> Application Number..... Name of Licensee..... Rakkas Name of Premises (if applicable)..... Rakkas Premises Address (where the Licence will take effect)..... 365-369 Green Lanes, Harringay, London, N4 1DY Postcode..... N4 1DY.....

Reason/s for representation <i>Under the Licensing Act 2003, for a representation to be relevant it must be one that is about the likely effect of the application on the promotion of the four licensing objectives. Any representations that are considered to be vexatious or frivolous will not be considered (please see Haringey Council's leaflet Variations, Representations and Appeals for Premises Licences and Club Premises Certificates).</i> <i>Fill in reason/s for your representation in the space provided under each Licensing Objective it relates to.</i>

The Prevention of Crime and Disorder

Since the opening of Rakkas, there are drunk people on the street making noise after the club/ restaurant closes. Increasing the hours would have a horrific impact on the wellbeing of residents on the street.

The music is already very loud and can be heard from our house, this is very disruptive particularly with young children.


Public Safety

There is increased pollution from the additional parking, empty bottles, drunk people wandering around our street after going to Rakkas. This has all increased significantly since the opening of the restaurant/bar. I do not feel safe on the street.

The Prevention of Public Nuisance

Since the opening of Rakkas, there is barely any parking on our street in the evenings because all the guests park there.

The Protection of Children from Harm

I,  hereby declare that all information I have submitted is true and correct.

Signed:



Date: 2nd Dec 2022

Please email the completed form to licensing@haringey.gov.uk.

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Personal details

Name

[REDACTED]

Address

[REDACTED]

6 December 2022

Objection to 365-369 Green Lanes application for a Variation in License

We would like to object to the proposed extension of the license held by 365-369 Green Lanes.

Reasons for objection

- Noise from the rear of 365-369 Green Lanes
- Noise from customers returning to their cars late at night with slamming of car doors, revving engines and playing of loud music on their departure
- Parking in front of my drive and blocking in our car which is parked in the drive
- Smells from the chimneys to the rear of 365-369 Green Lanes

Signed

[REDACTED]

[REDACTED]

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[REDACTED]

8 December 2022

Variation to the Premises Licence: 365-369 Green Lanes, N4 1DY

We would like to object to the proposed Variation to the Premises License for 365-369 Green Lanes. The premises does not always comply with the Licensing or Planning restrictions currently in place or the licensing objectives. An extension of the license will only make matters worse.

Our concerns are based on the way in which the premises has operated since it re-opened in March 2022. While recognising that the Licensing Committee's remit does not cover Planning concerns, we would encourage the Licensing Committee to consider the proposed Variation to the Premises License not only in itself but also in the round.

Background

The premises reopened as a much larger venue in March 2022, extending the premises from a single shop front to a triple frontage and across four premises to the rear together with a new mezzanine floor.

The current license was granted in August 2021 with some restrictions due to the Licensing Committee's concerns over the potential for the premises activities to constitute a public nuisance, in particular noise. One of these requirements was for the rear of the premises to be closed and cleared of customers by 2100 hours.

The Planning Committee made related restrictions when granting permission to 369 Green Lanes in February 2021 for a rear extension such as requiring the development to be in compliance with approved plans and the roof lights and windows to be non-opening. 365-369 Green Lanes is not in compliance with these restrictions and indeed is subject to Planning Enforcement action.

Reasons for representation

Operation of the premises at 365-369 Green Lanes has given rise to the following concerns since March 2022, listed by licensing objective.

Prevention of public nuisance

- Noise from the premises particularly when windows on the rear extension are retracted.
- Noise from customers returning to their cars parked in Lothair Road North, Venetia Road, Tancred Road and other local roads. This has continued until 0100 an hour after the premises has closed and has consisted of loud talking and shouting from high spirited customers following rounds of drinks, slamming of car doors, revving engines and playing of loud music on their departure. We note that the Council's policy says that a licence holder's responsibility does not end at the door of their premises.
- Unpleasant smoke and cooking odours coming from the restaurant's chimneys.
- Use of the rear extension with noise and light pollution outside permitted hours (i.e. after 2100). The extension has a large retractable glass roof and sides which extend over the rear of four premises. Both Planning and Licensing Committees placed restrictions on the use of this area to manage noise levels. Licensing required the rear of the premises to be cleared of customers and closed by 2100 while Planning required roof lights and windows to be non-opening. These requirements are not being complied with.
- Questionable use of 145 Lothair Road North (LRN) which is adjacent to 365-369 Green Lanes. The rear of 145 LRN has been linked to 365-369 Green Lanes via a doorway in the garden of 145 LRN. This was done to facilitate access by staff from 365-369 Green Lanes to a newly constructed outbuilding in the rear of 145 LRN which is used for storage. 145 LRN has also been used for staff accommodation and an office.
- The premises are used for multiple purposes including restaurant, shisha, lounge bar and live entertainment. Compromises are being made to meet the differing requirements of these activities – for example, shisha requires open windows while restaurant requires closed windows. The premises activities should be limited to those it can do well.
- Empty bottles of alcohol and litter are left overnight on the pavement and front gardens of local roads.

Prevention of crime and disorder

- Large groups gather on the pavement in Lothair Road North before going to 365-369 Green Lanes. These groups can be noisy and intimidating and encourage pedestrians to cross the road to avoid them.
- Drug dealing and use of nitrous oxide cannisters in the local roads.

Public safety

- Cars accelerating cars down Lothair Road North to speeds which are not compatible with a narrow and quiet residential road thereby endangering vulnerable residents such as young children and elderly residents.
- Overflowing and smelly commercial waste bins on the pavement in Lothair Road North for extended periods create a health hazard and an obstruction to pedestrians, particularly those using buggies and walking aids, forcing them to go on to the road itself to pass one another. Further, this location of commercial waste bins on the pavement differs from all other local commercial businesses.
- An unsafe “emergency” access door (solid, heavy metal) opens outwards onto Lothair Road North is also used for deliveries and entrance / exit for staff although the Planning application for a rear extension which was granted in February 2021 stated that this access door would not be in use in normal operation. However, the door is used daily and is a health hazard as it is not possible for those opening the door to see whether it is safe to do so – an accident waiting to happen.

Evidence

We have raised these points with the manager of 365-369 Green Lanes and subsequently made complaints to the Council with supporting photographs and video evidence. These are detailed in the Appendix.

We also note that the tenants at one of the houses in Lothair Road North close to the premises curtailed their tenancy arrangements over the summer as the noise from the premises interfered with their studies.

Conclusion

This evidence shows that the operation of 365-369 Green Lanes has frequently conflicted with the Council’s licensing objectives. In light of this, it would be totally inappropriate to extend licensing hours. Indeed, the focus of the Licensing Committee should be on enforcing compliance with the existing terms of the premises’ licence.

We therefore urge the Licensing Committee to refuse permission for the extended hours which are being sought.

Yours sincerely

APPENDIX**Evidence**

We have raised the points made in this letter initially with the manager of 365-369 Green Lanes and subsequently made complaints to the Council with supporting photographs and video evidence.

Complaints to the Council have been made through the Council's complaints system, to council departments, our local councilor and also the Ladder Community and Safety Partnership. Details follow below.

A sample of supporting photographs has been added.

Discussions with the manager of 365-369 Green Lanes

Date	Points discussed
19/3/22	<ul style="list-style-type: none"> Commercial waste dustbins overflowing and left on pavement Cars parked in front of drives Noise from the restaurant (both front and rear) Noise from Rakkas' customers with parked cars when leaving Lothair Road North <p>The manager denied the overflowing waste bins came from Rakkas despite their name being written on the bins.</p> <p>The manager also denied any responsibility for noisy customers and parking issues.</p>
21/5/22	<ul style="list-style-type: none"> Cars parked in front of drives – the manager admitted he had parked in front of the drives on 2 May
18/7/22	<ul style="list-style-type: none"> Noise from customers with parked cars when leaving Lothair Road North Noise from rear of restaurant exacerbated by retracted windows <p>The manager said that he did not want to close the windows in the rear of the restaurant as his staff would fry and the air conditioning he had was not adequate.</p>

Emails to council departments

Date	Addressee	Concern raised
5/5/22	Head of Parking	Parking on yellow lines and use of blue badges
14/6/22	Noise and Nuisance manager	Noise, light pollution, smoke from 365-369 Green Lanes

14/6/22	Planning and Enforcement manager	Noise, light pollution, smoke from 365-369 Green Lanes
25/7/22	Head of Planning and Enforcement	Use of 145 Lothair Road North, location of commercial waste bins for Rakkas in Lothair Road North
26/7/22	Noise and Nuisance manager	Use of alleyway to rear of 365-369 Green Lanes

Email to local councilor

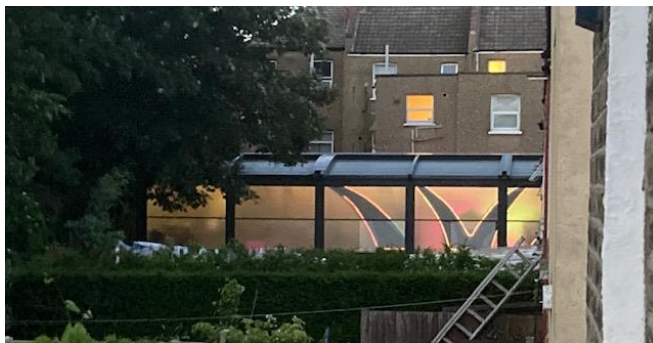
Email to local councilor sent on 9 May covering noise, smoke, light pollution, commercial waste bins, use of alleyway to rear of 365-369 Green Lanes, and non-compliance with Planning requirements specified in February 2021. The councilor used this as input to a complaint submitted to the relevant Council departments in September 2022.

Complaints raised with Council

Date of incident	Time	Reference	Category
28/3/22	1255	HC-14591264	Parking and abuse of blue badges
23/4/22	2028	HC-15526442	Noise – amplified music and voices from rear of premises
30/4/22	2312	HC-15536935	Noise – amplified music and voices from rear of premises
14/5/22	1458	HC-15559063	Noise – amplified music and voices from rear of premises
17/6/22	All pm and evening	HC-16648209	Noise – amplified music and voices from rear of premises
10/7/22	2230	HC-16941113	Noise – amplified music and voices from rear of premises
13/7/22	2117	HC-17144009	Noise – amplified music and voices from rear of premises
15/7/22	2225	HC-14144078	Noise – amplified music and voices from rear of premises
18/7/22	2028	HC-17180734	Noise – amplified music from rear of premises
18/7/22	2028	HC-17180797	Screaming, whistling and singing
23/7/22	2044	HC-17195462	Noise – amplified music and voices from rear of premises
23/7/22	2144	HC-17195485	Noise – amplified music and loud voices from rear of premises
30/7/22	2239	HC-17246720	Noise – amplified music and loud voices from rear of premises
4/8/22	2059	HC-17438522	Noise – amplified music and voices from rear of premises
5/8/22	2235	HC-17449992	Noise – amplified music and voices from rear of premises
20/8/22	2027	HC-17719527	Noise – amplified music and voices from rear of premises
30/8/22	2310	HC-17720152	Noise – amplified music and voices from rear of premises
31/8/22	2300	HC-17720263	Noise – amplified music and voices from rear of premises
2/9/22	2250	HC-17720317	Noise – amplified music and voices from rear of premises
3/9/22	2314	HC-17720385	Noise – amplified music and voices from rear of premises
4/9/22	2343	HC-17720444	Noise – amplified music and voices from rear of premises
11/9/22	2103	HC-18372876	Noise – amplified music and voices from rear of premises
18/9/22	2314	HC-18372932	Noise – amplified music and voices from rear of premises
18/9/22	2120	HC-18372982	Noise – amplified music and voices from rear of premises
21/9/22	2124	HC-18373058	Noise – amplified music and voices from rear of premises
22/9/22	2242	HC-18373458	Noise – amplified music and voices from rear of premises
29/9/22	2103	HC-18373508	Noise – amplified music and voices from rear of premises
8/10/22	2141	HC-18373614	Noise – amplified music and voices from rear of premises

10/10/22	2222	HC-18373729	Noise – amplified music and voices from rear of premises
15/10/22	2313	HC-18373739	Noise – amplified music and voices from rear of premises
18/10/22	1655	HC-18373761	Noise – amplified music and voices from rear of premises
12/11/22	2237	HC-18373795	Noise – amplified music and voices from rear of premises
12/11/22	2312	HC-18373809	Noise – amplified music and voices from rear of premises
25/11/22	2154	HC-18377758	Loud voices
3/12/22	2116	HC-18422569	Noise – amplified music and voices from rear of premises
24/4/22		n/a	“Emergency” door used for deliveries and unsafe opening of door; cars driving at speed; loud music
9/11/22		n/a	Commercial waste bins in Lothair Road North
11/11/22		n/a	Commercial waste bins in Lothair Road North
12/11/22		n/a	Commercial waste bins in Lothair Road North
15/11/22		n/a	Commercial waste bins in Lothair Road North
17/11/22		n/a	Commercial waste bins in Lothair Road North
19/11/22		n/a	Commercial waste bins in Lothair Road North
21/11/22		n/a	Commercial waste bins in Lothair Road North
22/11/22		n/a	Commercial waste bins in Lothair Road North
24/11/22		n/a	Commercial waste bins in Lothair Road North

Light pollution at rear of premises after 2100 hours



Overflowing commercial waste bins



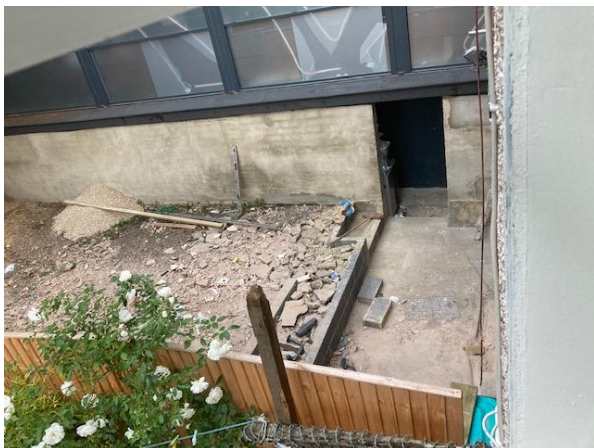
Retracted windows



Smoke



Doorway between the rear of 365-369 Green Lanes and 145 Lothair Road North



Delivery made via “emergency” access door



Haringey Council Licensing Team
River Park House,
Level 1 North,
225 High Road,
Wood Green
London, N22 8HQ

9 December 2022

Dear Licensing Team

Variation to the Premises Licence: 365-369 Green Lanes, N4 1DY

I am writing as ward councillor for Harringay ward to object to the application made by the Rakkas restaurant for a variation to their current license.

My objection is based in particular on the prevention of public nuisance, and in addition, on the way in which the premises has operated since it re-opened in March 2022 as a much larger venue - a triple frontage restaurant, with a mezzanine to the rear.

As ward councillor I have been contacted on several occasions by local residents who live near the premises. They have told me about the noise nuisance, emanating both from the premises, and from customers returning to their cars. Of particular concern was the use of the rear extension with noise and light pollution outside the permitted hours, (i.e., after 9pm). They have told me there was music coming from the rear extension, again in breach of licensing conditions. These breaches have been reported to the local authority.

Noise nuisance has particularly affected residents living in Lothair Road North, to the rear of the premises. The roof and side windows of the rear extension have been opened (contrary to requirements) and this has been especially problematic when live music was being played. On behalf of residents I have reported the noise nuisance, and disregard for the licensing conditions, to LBH enforcement officers. They have followed up, witnessed loud music from the premises themselves, and have issued a formal warning notice having confirmed the external area was in use after 11pm.

It is regrettable that, despite enforcement efforts and LBH engagement with the Rakkas, residents continued to report noise nuisance, with over 20 reports submitted by residents who have been adversely affected. During the very warm summer, Enforcement Officer visited in July, August and September because of repeated disregard for the conditions, and for residents whose right to enjoy their gardens was severely affected.

Noise nuisance has been compounded by the noise which occurs when Rakkas customers return to their cars, parked in Lothair Road North, Venetia Road, Tancred Road and others, late at night. Raised voices, shouting, slammed car doors, car stereos and revved engines all cause huge disruption when ambient noise levels are very low in otherwise quiet residential streets. As the Council's Licensing Policy 2021-26 states, '*A licence holder's responsibility does not end at the door of their premises*' (section 9.6).

Turning to light pollution, the unauthorised use of the rear extension after permitted hours has also led to problems with this for residents in Lothair Road North. As a very large glazed structure extending over the rear of four premises, the extension emits a huge amount of light and residents are aware of bright light shining long after the 9pm deadline, with customers clearly visible moving around in this area.

Residents have also filed complaints via the Council's website about unpleasant cooking smells emanating from the premises, and have reported on overflowing commercial waste bins on the pavement in Lothair Road North remaining there for up to 4 weeks, and also an unsafe emergency access door opening outwards onto Lothair Road North.

Given these experiences, you will appreciate that residents are very concerned about this new application to vary the license, to allow the back addition/outside area to remain open until 23.30 (Sun-Wed) and 00.00 (Thur-Sat).

The council's Licensing Policy 2021-26 (p8) states that its fundamental purpose '*is to ensure that licensed premises have a positive impact on their locality*' but, based on residents' real experience of this venue, it is debateable as to whether this aspiration for this licensed premises is possible.

Noise nuisance was an issue raised at the hearing for the current license. The concerns raised by the objectors at that hearing were considered by the committee to be reasonable. The committee '*was satisfied that a premises of this size would attract a lot of patrons and would need a comprehensive set of conditions to manage the likely impact of noise and other nuisance on local residents. The Committee accepted that the licence holder was offering a different business to the previous owner but retained some concerns about the manner in which it was proposed that the premises would operate.*'

Regarding the issue of managing the outside space, the Licensing Committee determined that it needed to be managed in a manner which promoted '*the licensing objectives with respect to nuisance, which had been a concern of the residents and decided that closing the outside area by 9pm would reduce the risk of the premises undermining the licensing objective with respect to public nuisance*'.

It is hard to escape the conclusion that the Licensing Committee took the issues of noise nuisance and management of the outside space very seriously, and set conditions designed to minimise problems. Regrettably, these problems remain where the license conditions have been breached. Given this, on what basis can the current variation be approved?

Zena Brabazon
Cllr, Harringay Ward

From: [REDACTED] >
Sent: 17 November 2022 23:34
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Licence application - Rakkas, comments

Hi

I live in lothair road north and have been made aware of the licence extension application for Rakkas 365-369 Green Lanes, Harringay, London, N4 1DY Ward - Harringay

I would like to strongly contest this application on the grounds of noise and safety in the area. It is a residential area with a lot of young families and older residents. The noise, additional traffic, anti social behaviour, litter and mess already significantly increased when Rakkas opened. To then grant an extension of the licensing hours would just exacerbate an already worrying situation for residents.

Please can I ask that the local residents are seriously considered in this decision - the thought of the crowds, noise, fights that would come out of Rakkas at even later times in the night is really unbearable.

Yours sincerely

[REDACTED]

Sent from my iPhone

LADDER COMMUNITY SAFETY PARTNERSHIP

[REDACTED]

Haringey Council Licensing Team
Alexandra Park House, Level 4
10 Station Road,
Wood Green
London, N22 7TR

8 December 2022

Variation to the Premises Licence: 365-369 Green Lanes, N4 1DY

Introduction

I am writing to you on behalf of the local community in my capacity as elected Chair of both the Ladder Community Safety Partnership (LCSP) and the Harringay Ward Police Panel. The LCSP is an umbrella organization containing many individual members but also representatives of Neighbourhood Watches and Residents' Associations throughout the Ward including Green Lanes. We are an independent group, although we work in partnership with many other key stakeholders to improve the quality of life for local people. The Police Panel obviously works closely with our local officers and sets priorities which aim to keep the area safe, and free from crime, antisocial behaviour and other nuisances.

Our members – and particularly those who live near the premises (in flats along Green Lanes and to the rear in Lothair Road North, Venetia and Tancred Roads) are very concerned at the prospect of the back addition/outside area remaining open until 23.30 (Sun-Wed) and 00.00 (Thur-Sat). The council's Licensing Policy 2021-26 (p8) states that its fundamental purpose *'is to ensure that licensed premises have a positive impact on their locality'* but our members are not convinced that such aims will be achieved via the proposals in this application.

Concerns are based on two of the key licensing objectives

- The prevention of crime and disorder
- The prevention of public nuisance

and on the way in which the premises has operated since it re-opened in March 2022 as a much larger venue (triple frontage plus mezzanine and across four premises to the rear)

1. Existing Premises Licence: Noise

The existing license granted by the Committee *'considered that the concerns raised by the objectors in their written and oral representations were reasonable concerns. The Committee was satisfied that a premises of this size would attract a lot of patrons and would need a comprehensive set of conditions to manage the likely impact of noise and other nuisance on local residents. The Committee accepted that the licence holder was offering a different business to the previous owner but retained some concerns about the manner in which it was proposed that the premises would operate.'*

As regards the outside area, the Committee considered that the outside space needed to be managed in a way that would promote the licensing objectives with respect to nuisance, which had been a concern of the residents and decided that closing the outside area by 9pm would reduce the risk of the premises undermining the licensing objective with respect to public nuisance'.

These comments make it very clear that the Committee had concerns about noise nuisance coming from the area currently under review – concerns which, as we will demonstrate, have been proved to be only too well founded. Moreover, if the variation being applied for were to be granted, the Committee would in effect be overturning and countermanding its own closely argued decision, which would be a very strange outcome.

2. Existing Premises Licence: Planning

It is well known that licensing and planning are two separate regimes, but they are often also mutually dependent. The Council's Licensing Policy 2021-26 (p13) makes this clear when it explains that all planning permissions and conditions must be respected.

In this context, the Licensing Committee's decision stated that although it *'was not responsible for planning matters, it noted that there were some planning issues relating to the retractable roofing proposed and extraction system that required attention and wished as an informative matter only, to gently encourage the applicant to get planning matters resolved to the satisfaction of the planning authority without delay'*.

The applicant has signally failed to follow this advice, to the extent that LBH Planning have issued an Enforcement Notice requiring

- The removal of the unauthorized single story rear extension, with a retractable roof, in its entirety
- Cease the mixed use of the premises as a restaurant/shisha lounge
- Remove all 12 canopies that have been installed at the front of the building

The applicant has appealed the Enforcement Notice, and a decision by the Planning Inspectorate is awaited.

We believe that it is important for the Licensing Committee to be aware of this situation because the Licensing Policy 2021-26 (Section 5.1) states *'it is strongly recommended that applications should normally be from businesses with relevant planning consent for the property concerned. This applies equally to applications seeking a license to facilitate a change of use/type of operation'*.

3. Prevention of Public Nuisance, and other issues arising since the re-opening of the premises

The cavalier attitude displayed towards planning requirements has been repeated across the board.

- Noise nuisance, both from the premises and from customers returning to their cars.
- Unpleasant smoke and cooking odours and smells.
- Use of the rear extension with noise and light pollution outside permitted hours (i.e., after 2100).
- Overflowing commercial waste bins on the pavement in Lothair Road North for extended periods (e.g., up to 4 weeks at a time).

- An unsafe emergency access door opening outwards onto Lothair Road North (in breach of the Highways Act).
- Questionable use of 145 Lothair Road North which is adjacent to Rakkas. The rear of 145 LRN has been linked to Rakkas via a doorway in the garden of 145 LRN. This was done to facilitate access by Rakkas staff to a newly constructed outbuilding in the rear of 145 LRN which is used for storage and access to the house which has been used for staff accommodation and an office.
- Shisha use in enclosed areas (in breach of the Health Act).

While not all of these issues may be matters for licensing concern, they paint a very clear picture of a total lack of respect for, and compliance with, rules and regulations across a wide variety of areas including licensing, planning, building control, health and safety, and waste disposal.

In order to deal with the key licensing issue of the Prevention of Public Nuisance, we will focus our attention on noise nuisance, light pollution and noxious smells which are, according to the Licensing Policy 2021-26, '*principal concerns*' (section 20).

Noise nuisance has been a really serious problem for residents living to the rear of the premises, especially in Lothair Road North. In the warm weather, the roof and side windows of the rear extension have been opened (contrary to requirements), meaning much more noise has escaped. This has been especially problematic when live music was being played. We are aware of tenants at one of the houses close to Rakkas who have curtailed their tenancy arrangements as the noise interfered too much with their studies.

LBH enforcement officers have witnessed loud music from the premises likely to be a public nuisance in March this year. They issued a formal warning notice having confirmed the external area was in use after 11pm. Unfortunately, this had no effect, as residents continued to report noise nuisance. To our knowledge there have been over 20 reports submitted by residents who have been adversely affected. This led to further Enforcement officer visits in July, August and September. The colder weather has eased the problem for now, but that is not the point. Residents should not have to put up with an unacceptable level of noise every time decent weather occurs. This also effectively reduces residents' enjoyment of their own back gardens, and even intrudes inside properties (as noted above) when residents are trying to work or study, or simply relax.

A further noise-related problem occurs when patrons of Rakkas return to their cars, parked in Lothair Road North, Venetia Road, Tancred Road and others, late at night. They are very often in high spirits after rounds of drinks and a night out, and raised voices, shouting, slammed car doors, car stereos and revved engines all cause huge disruption when ambient noise levels are very low in otherwise quiet residential streets. As the Council's Licensing Policy 2021-26 states, '*A licence holder's responsibility does not end at the door of their premises*' (section 9.6).

The unauthorised use of the rear extension after permitted hours has also led to light pollution for residents in Lothair Road North. The extension is a very large glazed structure extending over the rear of four premises and residents are aware of bright light shining long after the 21:00 deadline, with customers clearly visible moving around in this area. Conversely, when the windows have been retracted anyone in the rear of Rakkas can see straight through into the back gardens of Lothair Road North, invading the privacy of local residents. There has also been a need for residents to file complaints via the Council's website about unpleasant cooking smells emanating from the premises.

4. Conclusion

In the light of all this evidence, it would obviously be totally inappropriate to reward a track record of lack of compliance with extended hours. The premises should be concentrating on abiding by the existing terms of its licence (and complying with a wide range of other regulatory regimes) rather than looking to operate for even longer hours, with even greater potential for noise nuisance in a building which LBH Planning believes to be unauthorised.

We therefore urge the Licensing Committee to refuse permission for the extended hours which are being sought for the rear of the premises. By doing so, the Committee would support and endorse the decision which it has already made in the original and current licence, to limit the hours for the back addition to 21:00 daily.

Thank you for your consideration of this representation.

Ian Sygrave
Chair, on behalf of the LCSP
Chair, on behalf of the Harringay Police Panel

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Haringey Council Licensing Team
River Park House,
Level 1 North,
225 High Road,
Wood Green
London, N22 8HQ

11 December 2022

Dear Licensing Team

Variation to the Premises Licence: 365-369 Green Lanes, N4 1DY

In my capacity as ward councillor for Harringay ward, I am writing to strongly object to the application made by Rakkas Bar for a variation to their current license to allow the back addition/outside area to remain open until 23.30 from Sunday-Wednesday and midnight from Thursday-Saturday.

My objection is based on the prevention of public nuisance. Since being elected to represent this ward in May, I have already been contacted by several residents who live near Rakkas Bar regarding the noise emanating from the premises.

Moreover, the Council's Licensing Policy 2021-26 clearly states, '*A licence holder's responsibility does not end at the door of their premises*' (section 9.6). Unfortunately, the owners of Rakkas Bar have repeatedly failed to adhere to this responsibility. Residents in Lothair Road North, Venetia Road and Tancred Road frequently write to me, my fellow ward councillors, and Haringey Council's Antisocial Behaviour and Noise enforcement officers regarding the noise pollution caused by patrons raising their voices while loitering outside the premises or returning to their cars. Patrons can often be heard shouting, revving their engines, and playing loud car stereo music, disturbing the peace in a residential area.

Despite repeated interventions by Haringey Council's Enforcement officers, I have not seen any meaningful efforts to improve noise management by the owners of Rakkas Bar, both within their own premises and in relation to patrons leaving their premises. I therefore urge the Licensing Committee to consider rejecting Rakkas Bar's request for an extension of the current license, as it risks increasing the level of noise pollution and antisocial behaviour in a residential area.

Anna Abela
Harringay Ward Councillor

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From: [REDACTED]
Sent: 09 December 2022 15:26
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Objection to Licence application from Rakkas

[REDACTED]

We wish to object to the Licencing Act 2003 application from:
Rakkas
365-369 Green Lanes, Harringay, London, N4 1DY
Ward – Harringay

We are commenting by email as are unable to edit the PDF form, but have used the headings from the form.

General Comments

Rakkas already creates a number of problems for the area and local residents, and an extension of the hours as proposed would exacerbate these, over more nights and later in the evening.

It is true to say it has changed the nature of the area, so that what was a quiet cluster of three residential streets has become a great deal busier and noisier, into the late evening. It is also out of keeping with the look and feel of the other restaurants in Green Lanes, and adds no additional value to the local community.

Rakkas is described as a restaurant but comes over as much more than that. The website shows performances of (very lively-looking) live music, and features activities such as fire-eating, giving the impression of a nightclub and show in addition to food and drinks. Yet the application appears to simply extend hours for serving food and alcohol, and gives a different impression from a place which could be seen as encouraging rowdy behaviour. It is also a large set up, with a substantial rear extension which causes significant nuisance for local residents.

If this were simply a neighbourhood restaurant serving food and drink its scale and impact on the area and the local community would be considerably reduced, and we would be unlikely to object. But the massive extension, which actually touches the wall of the first house in the terrace and is only yards from the bedrooms of the adjoining ones, is of a scale and intrusion that it's hard to understand how it got planning permission at all.

Prevention of Crime and Disorder

The residential streets nearby are quiet and we are a stable community of families and older people, yet the Rakkas website directs guests to park there after 6pm. This leads to congestion (often late into the night at weekends) leading to recurring noise from vehicles and voices, and people speeding away. The visiting cars appear to be high end and could attract crime – I don't know if it's connected but there seems to have been some increase in damage to cars crime in recent months (someone attempted to steal the numberplates on our car a couple of weeks ago, unsuccessfully as it turned out, for the first time in 15 years).

I am also unhappy about the bouncers at Rakkas. It's hard to understand why a restaurant should need them, and few if any in the Harringay part of Green Lanes use them, and they leads to a sense of unease, if not danger. It could be arguable that they prevent crime, but the impression is to increase fear of this as they should not be required for something which is just a restaurant. They are also silent and surly (see point below about public safety).

The fact that Rakkas was found to be in breach of Covid regulations on more than one occasion (at a time when they also had bouncers) does not inspire confidence in their probity and good management, especially now that it has more than doubled in size.

Public Safety

As stated above, the bouncers could be seen as creating a sense of lack of safety rather than improving it. They rarely interact with members of the community (I walk past them most days) and are a stand-offish and hostile presence in the street, the very opposite of reassuring. And when they do interact it is negative – only a few days ago I was passing late afternoon with my sister in law when, on overhearing our conversation, they butted in rudely to say I was wrong; in fact they had misheard something I said about Rakkas (which was not derogatory, more a statement of fact). Apart from this being none of their business, when they realised the misunderstanding there was no apology, and they were generally surly. My sister in law, who was visiting, was extremely shocked by their behaviour and attitude and I am now apprehensive about walking past them. We are aged 72 and 67 so hardly likely to have come over as mouthy and loud; in fact were talking quietly, which is why they did not hear clearly what we were saying in the first place.

Nor do they seem to see their role as about public safety, but more about protecting Rakkas. At busy times the pavement by the entrance is blocked by large parties waiting to enter, or leaving and standing to chat and it can be difficult to pass without stepping into the road; the bouncers seem to make no attempt to manage this or show any regard for local people passing. This is also quite near a bus stop, which all adds to the congestion and tension.

More generally, the residential area adjoining the rear and side entrance to Rakkas is quiet and subject to traffic calming measures via restricted access, and the numbers and type of vehicles and people have changed the feel of the area and the street is much busier. It is clear from looking into the building that the demographics of the majority of the customers are people from outside Harringay, which is likely to be from Rakkas' marketing.

Prevention of Public Nuisance

Rakkas casts a shadow over the whole area, whether we're walking along Green Lanes or in and around our own homes and gardens. I have outlined above some of the impacts in terms of parking, numbers of visitors (who come from other areas, hence the parking issues), and unpleasant street presence, with the counterproductive presence of the bouncers.

There is a sign asking customers to be quiet when they leave, but this is small and on the outside, which seems odd.

Apart from changing the atmosphere and usage of the streets, the noise from the premises is probably the single most negative effect on the neighbourhood. While we are half-way up Lothair Road North, and so not as badly affected as others closer to Green Lanes, the noise is still a disturbance, particularly interfering with our quiet enjoyment of the rooms overlooking the rear, and our use of the gardens. Over the summer months were aware of noise on several occasions late at night around 11pm; I have a recording from 28 July from my garden, where you can hear shouting and groups of men's voices chanting, but there were several other instances. This further confirms the concern that Rakkas is more of a club than a restaurant, with the noise sounding like rowdy behaviour; from what we hear this seems to particularly affect the rear of the premises with the new, massive extension – which seems particularly inappropriate only a few feet from the rear rooms and gardens of a street of domestic properties,

Rubbish and refuse is also a problem. The side entrance is in (residential) Lothair Road North and we now have to live with and walk past often smelly rubbish bins – there are around three as it is such a large place, and they are often overflowing. Rubbish very bad at first, with furniture packaging all over the pavement, and food. It remains not always well managed, with

overflowing bins and can be spread over the pavement. This general lack of care for the local area has been obvious from the start – several of the longest lorries we have ever seen turned into Lothair Road North to deliver the furniture, so cars had to be moved, with no notice or appreciation. And ahead of and upon opening we received no information or assurances about the approach of such a large and imposing social centre. There seems to be no notice, interest in or care taken by the owner/management regarding the impact on local people.

Protection of Children from Harm

Our street includes a number of families with young children, and some teenagers. So while the problems described above are quite general, the significant increase in traffic and footfall can be experienced as particularly negative for them.

Conclusion

There are two major issues with Rakkas. First it is out of keeping for both a residential area and for Green Lanes. Second the owners don't give a toss about the impact on the locality. Extending the licence as requested would only make this worse, and encourage their anti-social practices.

From: [REDACTED]
Sent: 10 December 2022 22:24
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Rakkas licence objection

I write to object to all further extensions of licensing at Rakkas on Green Lanes and request a review of its current behaviour.

Rakkas and its clientele have become a major issue for the residents of Lothair Road North and neighbouring streets. The main problems are people/car noise, litter, and parking. I was hoping now summer has passed that it would calm down but since that restaurant has expanded, the noise made by its patrons returning to their cars is intolerable. They shout up and down the road and litter. I went to speak to the manager of Rakkas and they pointed me to a sign they have facing the pavement about leaving quietly but it does nothing. I have to go out into the street and ask people to be quiet or turn off their engines at least twice a week. The inconsiderate nature of this restaurant's clients stems from the current licensing agreement and Rakkas does not do enough to regulate them.

The noise from the shisha garden was very loud over the summer and could be heard all the way to the New River end. I know of many residents nearer the site who have repeatedly objected to its current licensing arrangement.

I understand enforcement is difficult but if officers were to come any evening and they would witness the noise and litter they create. While I don't know if he was a customer of Rakkas or The Beaconsfield (certainly one) one man threatened to stab me when I politely asked him to turn his idling engine off.

It is making the street dirty and noisy and I'm threatened when I try to protect our environment and community. Please review Rakkas's existing licence and do not allow any extension.

[REDACTED]

Not for publication unless anonymous please.

From: [REDACTED] >
Sent: 11 December 2022 11:46
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Rakkas extension

FROM:



We wish to object in writing to the Licencing Act 2003 application from:

Rakkas

365-369 Green Lanes, Harringay, London, N4 1DY

Ward – Harringay

We are unable to locate a computer form, hence the email.

General Comments

Rakkas creates noise, pollution and anti-social behaviour in the area and for local residents. An extension of the hours as proposed would worsen an already deteriorating situation.

Rakkas is described as a restaurant, which is clearly an inaccurate description. It has live music and live entertainment. It is more like a nightclub and the fact that the application is for extending the serving of food and drink does not make it a restaurant. We are fortunate in having many genuine restaurants along Green Lanes, and there is a sharp contrast between these high-quality eateries and Rakkas club.

Rakkas is already too large to be so near to residential areas. Its outside extension is noisy and difficult to clear. Its impact on the area and the local community would be considerably reduced if it were a genuine restaurant, with strict enforceable rules.

It made no attempt to liaise with the local community before or after opening, and simply expected local residents to inconvenience themselves when required.

Prevention of Crime and Disorder

There has been a surge in criminal behaviour to do with cars. There have been stolen licence plates, broken windows and dangerous driving in the last 3 months. I have witnessed dangerous driving from someone who subsequently parked and entered the club, and I reported this incident to police in November 2022.

There has been a surge in parking pressure as the Rakkas website instructs visitors to park in our residential road. Residents are now finding it challenging to park from early evening on. My own drive is now continually blocked by visitors after 7pm.

There is an increase in people appearing to trade drugs in our road. This was already a problem before Rakkas opened but has worsened. I have had to move people off neighbours doorsteps where they are waiting. There are often high-end cars driving slowly around, having a brief meeting with a young person on the street, then driving on.

Bouncers - Restaurants don't need bouncers generally, they are clearly there to control and intimidate people. I have heard first-hand of one incident when they aggressively approached a passing member of the public, a lady of middle age who was left uncomfortable and scared.

Public Safety

The bouncers of Rakkas are employed by Rakkas and are not interested in protecting the wider community. At times the pavement by the entrance is blocked by large groups of young people waiting to enter, or standing to chat. Pedestrians are forced onto the railings or even stepping into the road. The management seem to have made no effort to instruct bouncers to manage this better or help accommodate the passing public.

The numbers and type of vehicles and people have changed the feel of the area and the residential street is much busier. It is clear that the majority of customers are people from outside Harringay Green Lanes, which is likely to be from Rakkas marketing. I have witnessed near misses and dangerous driving associated with arriving and leaving Rakkas club. I have witnessed a

young woman who works at Rakkas club being apparently harassed by a man outside my house.

Prevention of Public Nuisance

The noise from Rakkas club is likely the single most negative effect on the neighbourhood. It creates noise pollution for the mixed generations of our road, from the very elderly who have been living here since the 1960s, to disadvantaged young people living in the road, to families with young children. It ruins our ability to enjoy our previously quiet homes and in summer our gardens. The back extension of Rakkas is huge and full of people too late into the night so close to a street full of domestic dwellings. This would rapidly become unbearable if the extension to licensing is granted.

Rubbish and refuse is a problem. The side entrance is in Lothair Road North and we now have to live with and walk past smelly rubbish bins – there are around three as it is such a large place, and they are often overflowing. Rubbish is not well managed, with overflowing bins over the pavement. This general lack of care for the local area has been obvious from the start (see above in General).

Protection of Children from Harm

As a Foster Carer employed by Haringey, I feel it is paramount that we protect our Looked After Children from the anti-social activities we've noticed around Rakkas. We have at least two Looked After Children that I know of in the vicinity, possibly more. My own current foster placement is scared of the bouncers whom he has to pass every day on the way home from school. He experiences them negatively, finding them scary and intimidating. He has also been exposed to the drug-related and pollution-related behaviour in our road (see above). He has to scooter around Rakkas club's rubbish on the way to school.

There is a second foster placement even nearer to the club, and he is already battling to study for GCSEs when there is late noise coming from the club outside space on Sunday nights. How is it going to impact on school on if the extension is granted?! This is obviously re-victimising the most vulnerable members of our community, it is adversely affecting them and their future. It is unacceptable, especially when it is purely for the sake of commercial gain. Surely they deserve a more positive, family-friendly, residential environment in which they can make progress safely?

Best regards

[Redacted Signature]

From: [Redacted]
Sent: 11 December 2022 15:36
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Representations on a Licence Application

Dear Haringey Council,

Please see below my representations in relation to the application by Rakkas of 365-369 Green Lanes, Harringay, London, N4 1DY to vary its licence.

Personal Details Name: [Redacted]

Licence application I wish to make a representation on

Application on behalf of Rakkas of 365-369 Green Lanes, Harringay, London, N4 1DY to vary its licence

Application Number

Not available on council website

Name of Licensee

Not available on council website

Name of Premises

Rakkas

Premises Address and Postcode (where the Licence will take effect)

365-369 Green Lanes, Harringay, London, N4 1DY

Reason/s for representation Under the Licensing Act 2003, for a representation to be relevant it must be one that is about the likely effect of the application on the promotion of the four licensing objectives.

Public Safety

There is already the serious problem of the venue's many refuse bins being left out, blocking access on the pavement, and causing unhygienic litter which fouls the atmosphere and encourages vermin. An increase in licensing hours will worsen this intolerable situation. Broken glass from people gathering outside the venue with bottles is an additional threat to public safety, as is the increase in traffic from customers, especially when these cars drive very fast along Lothair Road North, Venetia Road and Tancred Road.

The Prevention of Public Nuisance

Increase in noise from the venue, causing disturbance to residents, the increased traffic from customers, and the smells and unhygienic detritus from the refuse bins which block the pavement.

The Protection of Children from Harm

The increased traffic, and speeding of customers' cars. The blocking of the pavement with refuse bins, forcing pedestrians and pushchairs onto the road. Unhygienic littering brings threat of disease, and broken glass is another hazard for children. The noise prevents children from sleeping.

I, [REDACTED], hereby declare that all information I have submitted is true and correct.

Date: 11 December 2022

Yours sincerely,

[REDACTED]

From: [REDACTED]

Date: Fri, 9 Dec 2022 at 10:32

Subject: Rakkas application for late night refreshment and sale of alcohol

To: <licensing@haringey.co.uk>

Dear Sir/Madam,

I would like to register my objection to the changes to licensing proposed by Rakkas restaurant.

Both the extension to opening hours proposed and the sale of alcohol will worsen the instances of public nuisance and anti-social behaviour that residents are already experiencing.

- The restaurant is situated on what used to be a quiet residential street
- The absence of evening and weekend parking restrictions on Lothair Road North, Venetia Road and Tancred Road mean these streets are used as a parking lot for visitors to Rakkas restaurant. This already means large gatherings of people outside houses, stretching all the way up to Tancred Road. The impact of this is already considerable; noise outside our homes, large numbers of cars (including on yellow lines and sometimes with their engines on for long periods) and litter left on the pavements.
- Later opening hours will mean later disturbance for the residents of the area, many of whom are young families.
- The sale of alcohol will lead to an increase in noise and anti-social behaviour.
- The combination of later opening hours AND the sale of alcohol will bring more people to the restaurant worsening the problems residents already have with noise, cars and anti-social behaviour.

I implore Haringey to consider the detrimental environmental impact of large numbers of cars on these small streets and the inevitable disturbance that will be caused to us by groups of people, many of whom will be drunk, spilling out late at night to find their cars outside our homes.

Please please introduce weekend and evening parking controls (an issue I raised just last year with local councillors) to protect residents from pollution and disturbance from groups who use our streets as a parking lot.

Yours,

A black rectangular redaction box covering the signature of the sender.



LICENSING ACT 2003 - REPRESENTATION FORM

To make a representation in respect of an application for a Premises Licence or Club Premises Certificate please complete the following form. For representations to be considered relevant they must relate to one or more of the four "Licensing Objectives" (listed below).

Please note all representations will be made available for applicants to view. If you make a representation objecting to the application it is likely that you will be called upon to attend a hearing and present your objection before a Licensing Committee.

Personal Details

Name.....

Address.....

.....

.....

Postcode N4 1ER.....

Licence application you wish to make a representation on

You do not need to answer all of the questions in this section, but please give as much information as you can:

Application Number.....

Name of Licensee.....

Name of Premises (if applicable) RAKKAS.....

Premises Address (where the Licence will take effect).....

367-369 green lanes, Finsbury Park, London

.....

Postcode N4 1DY.....

Reason/s for representation

*Under the Licensing Act 2003, for a representation to be relevant it must be one that is about the likely effect of the application on the promotion of the four licensing objectives. Any representations that are considered to be vexatious or frivolous will not be considered (please see Haringey Council's leaflet **Variations, Representations and Appeals for Premises Licences and Club Premises Certificates**).*

Fill in reason/s for your representation in the space provided under each Licensing Objective it relates to.

The Prevention of Crime and Disorder

Public Safety

The Prevention of Public Nuisance

Rakkas already plays their music super-loud, to the extent that we, being a considerable distance (about 100 meters) from the restaurant, we have often been able to hear every word of songs from our back garden, the noise creeping into our back rooms too. I can only imagine how loud it is for homes closer to the high street.

I've also heard from neighbours about people coming out of the restaurant late at night and being disruptive on our street.

There is a lot of talk up and down Lothair Road North about how problematic and disruptive the place has been generally since it opened.

So the same stuff happening later in the night seems like it would make an already uncomfortable situation worse.

The Protection of Children from Harm

I, , hereby declare that all information I have submitted is true and correct.

Signed:

Date:

december 10, 2022

Please email the completed form to licensing@haringey.gov.uk.

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Appendix 4

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Licensing Consultation - Internal Memo

To: Licensing Officer

From: Enforcement Response Officer (Noise and Nuisance Team)

Name of Officer preparing representation: Festus Akinboyewa

Our Reference: WK/000552649

Date: 9th December 2022

Premises: Rakkas, 365-369 Green Lanes, Hornsey, London, N4 1DY

Type of application:

Variation of Premises Licence

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Noise & Nuisance Team – Responsible Authority, and would like to provide the following representations to the Application.

The applicant holds a current premises licence number LN/000024997 which is in the process of being reviewed. Below are the current operating hours:

The times the current licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1100 to 2230

Friday to Saturday 1100 to 2330

Late Night Refreshment

Friday and Saturday 2300 to 2330

The opening hours of the premises:

Sunday to Thursday 0600 to 2300

Friday and Saturday 0800 to 0000

Any external area can only be used during the following times:

All external areas must be closed and cleared of customers by 2100 hours.

The proposed operating hours are:

Late Night Refreshment

Sunday to Thursday 2300 to 2330 hours

Friday to Saturday 2300 to 0000 hours

New Years Eve until 01:00

Sale of Alcohol

NS70 rev: April 2019

www.haringey.gov.uk/noise

Sunday to Thursday	1100 to 2330 hours
Friday to Saturday	1100 to 0000 hours
New Years Eve until 01:00	

Supply of alcohol **ON** the premises.

Hours open to Public

Sunday to Wednesday	0600 to 2330 hours
Thursday	0600 to 0000 hours
Friday to Saturday	0800 to 0000 hours
New Years Eve closing time 01:00	

We object to the granting of licence to operate later than the time in the existing premises licence, because we do not believe the applicant will be able to uphold the licencing objectives for the following reasons:

- The proposed operating hours are inappropriate due to the close proximity of the premises to residential dwellings. Some of the back rooms of neighbouring properties close the rear area of the premises that is currently used for shisha smoking. Operating later than the time in the existing licence may increase noise nuisance that will continue to disturb the local residents.
- The premises operates a smoking area for shisha, which has not been managed in compliance with the provisions of the Health Act 2006. In addition, the premises continued to use the rear external area for shisha smoking after the permitted time of 21.00 hours, which is causing noise and nuisance to local residents.
- On more than one occasion, attempt have made to prevent officers from accessing the premises when attending to inspect whilst the premises were trading. Officers believe this is due to the premises and its management knowing that it was in breach of certain legislation and undermines the public nuisance objective.
- There have been 21 complaints alleging noise nuisance and public nuisance at the premises from 2021 till date. Complaints list attached.

Noise and Nuisance Officers attended the premises on the 05th March 2022 at approximately 19.22 hours following complaint about loud music. Issues noted were:

- Loud music
- unlawful use of the external rear area.

Noise and Nuisance Officers attended the premises on 10th March 2022 at approximately 23.02 hours following complaint about loud music, banging and fireworks. Issues noted at the time:

- Unlawful use of the rear external area.
- People noise from a large number of patrons in the rear external area.
- Door staff obstructed Officers from entering the business and made to wait outside until manager came out even when ID was shown and powers of entry explained.

Noise and Nuisance Officers attended on 22nd July 2022 at approx. 17.47 Issued note at the time:

- Loud music

Noise and Nuisance Officers attended the premises on 11/08/2022 at 00.04 hours following complaint about loud music. Noise has stopped when officers arrived.

Noise and Nuisance Officers attended on 23rd September 2022, at approximately 23.10 hours. Issues noted at the time:

- A door staff attempted to prevent officers entering the premises
- People noise
- 10-11 patrons in the rear external area smoking shisha inside an enclosed space.

Noise and Nuisance Officers attended on Sunday the 25th September 2022, at approx. 21.45 hours. Issues noted at the time:

- The rear external area was full to its capacity.
- Patrons smoking shisha in an enclosed place.

Noise and Nuisance Officers attended the premises on Saturday 1st October 2022 after 21.00 hours. Issues noted at the time:

- Unlawful use of the rear external area.
- Rear external area occupied by patrons smoking shisha inside enclosed place.

Officers attended the premises on the 14th November 2022. Issues noted at the time:

- Customers in the rear area after 21.00 hours.
- Customers smoking shisha when the retractable roof was fully closed.

Other complaints made by local residents were not substantiated, due to the complainants reported or logged after the event** In addition to the However, due to what have been witnessed by Noise and Nuisance officers highlighted in detail above, it provides credibility to the complaints received and that there is poor management practice, which is causing nuisance to the local residents.

As part of investigation into breaches of the conditions of licence, Council Officers requested the CCTV footage for Friday 23rd September 2022, Sunday 25th September 2022, 30th September/1st October 2022. The footage have not been supplied to date.

That the premises licence holder continued to permit customers to smoke shisha in a substantially enclosed rear area, despite having a retractable roof, contrary to The Health Act 2006 is a clear disregard to public safety by the management.

Officers have sought to work with the premises management, but complaints and the unlawful use of the rear external area for shisha smoking after 21.00 hours continued. Officers have given the management word of advice given, verbal warnings and written warning.

The management requested a site meeting with Officers on the 13th October 2022. At the meeting, Officers talked them through the licence conditions and clarified the conditions again that they must not use the rear external area after 9pm. The Council Officers visited proactively on the 14th November 2022 and found the rear area being used for shisha smoking after 9pm.

Recommendation:

We would like the Licensing Committee to refuse the application to extend the time of operation later than the time in the existing licence. It is our view that the timings requested by the applicant have the potential for a rise in public nuisance. In this regards,

the existing operation has not upheld or promoted the licensing objectives and the operator has disregarded the terms of the existing licence.

Chronology of complaints

Date and time of incidents.	Issues reported	Action taken
04/03/2022, 22.34	Noise from loud music, shouting, banging and fireworks	Called complainant but no response
05/03/2022, 19:22	Loud music from the back garden	Called complainant but no response
05/03/2022, 22:22	loud continual music throughout the day and evening until midnight.	Officers attended premises at 23.15. Music was still on –words of advice given.
10/03/2022, 22.12	The shisha lounge has a licence to use the outside area until 9pm, music is still blaring now and they have been setting off fireworks. Can't sleep smoke pollution is coming into premises.	Officers attended at 23.02 and observed a large number of patrons sitting in the outside area. Verbal warning issued.
03/05/2022, 14.03	Music/amplified sound	**
20/07/2022, 15.30	Music/amplified noise	**
20/07/2022, 15.48	Music/amplified sound	**
22/07/2022, 17:47	Music/amplified sound	Officers attended-verbal warning issued
23/07/2022, 07.11	Music/amplified sound	**
31/07/2022, 10.54	Music/amplified sound	**
31/07/2022, 11.03	People noise	**
11/08/2022, 22.41	Music/amplified sound	Officers attended at 00.04 12/08/2022 – noise stopped
14/08/2022, 12.35	Music/amplified sound	**
07/09/2022, 11.50	Music/amplified sound	**
07/09/2022, 11.59	Music/amplified sound	**
07/09/2022, 12.07	Music/amplified sound	

Environment and Neighbourhoods

Director: Stephen McDonnell



Mr Garip Toprak
Rakkas
365-369 Green Lanes
London
N4 1DY

Our ref: E&N/ENF WK/000552771
Date: 17th November 2022
Contact: ASB Enforcement Team

Dear Mr Toprak

Re: Licensing Act 2003
Rakkas, 365-369 Green Lanes, Hornsey, London, N4 1DY

Following the observations of Council officers who visited the above premises on 23/09/2022, 25/09/2022, 01/10/2022 and 14/11/2022, we are of the opinion that Licensing Act 2003 offences have been committed.

I refer to the licensing warning letter previously sent to you dated 3rd October 2022 under Section 136 of the Licensing Act 2003 – See copy attached

The use of the rear external area of your premises after 21:00 hours is a breach of the conditions of your premises licence.

Annex 2.1 of your premises licence states *“All outside areas must be closed and cleared of customers by 2100hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.”*

The Council will now start legal proceedings against you, and a review of your current premises licence.

“You do not have to say or write anything but it may harm your defence if you do not mention, when questioned, something which you later rely on in court. Anything you do say or write may be given in evidence”.

Yours sincerely,

Festus Akinboyewa
Noise & Nuisance Officer

Community Safety & Enforcement

1st Floor North, River Park House
225 High Road, Wood Green
London N22 8HQ

F: 020 8489 5133
T: 020 8489 1335
E: asb.enforcement@haringey.gov.uk

[Type here]

Environment & Neighbourhoods

Director: Eubert Malcolm



Mr Garip Toprak
Rakkas
365-369 Green Lanes
Hornsey
London
N4 1DY

Our ref: ENF/ENF WK/000538867

Date: 3rd October 2022

Contact: ASB Enforcement Team

Final Warning Letter: Licensing Act 2003

Address: Rakkas, 365-369 Green Lanes, Hornsey, London, N4 1DY

Following on from the visit I made on 10th March 2022 at approximately 23:02 hours, the rear external area of your premises was in full capacity when it was supposed to have been closed by 21.00 hours, which was a breach of the conditions of your premises. I gave the manager on duty a verbal warning.

On March 10, 2022 at approximately 2:32pm, the Licensing Team Leader emailed you and reiterated the condition of your licence, which states that the rear external area was restricted to closure and cleared of the public at 21.00 hours each day.

On the 4th August 2022, at approximately 22.55 hours, Council officers visited your premises, and observed the outside area that was supposed to have been closed at 21.00 hours, was still open for your patrons, and notices about leaving the premises quietly were missing, these are contrary to the conditions of your licence. Subsequently, Licensing Team Leader emailed you and reiterated that the external area must be closed to the public at 21.00 hours. The Team Leader emphasised, in the email, that it is an offence not to comply with the conditions of your licence.

On Friday 23rd September 2022 at approximately at 23:10 hours Council officers visited your premises, went to the external area at the back and observed the area was full to its capacity contrary to the conditions of your licence.

On Sunday 25th September 2022 at approximately 21:45 hours,

Community Safety & Enforcement

1st Floor North, River Park House
225 High Road, Wood Green
London N22 8HQ

F: 020 8489 5133

T: 020 8489 1335

E: asb.enforcement@haringey.gov.uk

[Type here]

Council officers visited your premises, went to the rear external area and observed it to be in full capacity, and around 10-11 shishas in total were around different tables, which were being smoked by your patrons.

The use of the area after 21.00 hours was a breach of the conditions of your licence.

In light of the above breaches of the conditions of your licence, you are, therefore, requested to stop using the rear external area from the date of this warning letter. The external area must be closed and cleared of the public by 21.00 hours each day. If you fail to comply with this instruction, we will consider enforcement action, which includes prosecution for the offence.

If you have any queries please do not hesitate to contact me on the above details.

You should familiarise yourself with the activities permitted under your current License & such unauthorised use of the premises must cease immediately.

This Authority may seek to prosecute if this or future unauthorised activity is identified. It is in your own interest to ensure that you are complying with the licensing laws.

If any of the above is unclear or you require further clarification please contact the Licensing team on 020 8489 8232 or email asb.enforcement@haringey.gov.uk

Yours sincerely

ASB Enforcement Team

Community Safety & Enforcement

1st Floor North, River Park House
225 High Road, Wood Green
London N22 8HQ

F: 020 8489 5133

T: 020 8489 1335

E: asb.enforcement@haringey.gov.uk

www.haringey.gov.uk/noise

This page is intentionally left blank

From: Amir Darvish <Amir.Darvish@haringey.gov.uk>
Sent: 25 September 2022 18:41
To: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>; Charlene Thorneycroft <Charlene.Thorneycroft@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Cc: Licensing <Licensing.Licensing@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Subject: RE: Rakkas

Festus

We visited RAKKAS on Fri 23rd, approximately at 11:10 pm. The door supervisor tried to prevent my entry although I managed to get through the sliding door which he was trying to keep closed.

I went to the back area the restaurant; the retractable roof was fully closed and the restaurant was full to its capacity. The majority of the tables had Shishas on the side and I witnessed the customer smoking the shisha.

Yours sincerely,

Amir DARVISH
Noise & Nuisance Officer
Neighbourhoods & Environments

Amir.darvish@haringey.gov.uk
T. 020 8489 4618
M. 07967 442 446

From: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>
Sent: 23 September 2022 17:38
To: Amir Darvish <Amir.Darvish@haringey.gov.uk>; Charlene Thorneycroft <Charlene.Thorneycroft@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Subject: Rakkas

Dear friends,

Can you please visit Rakkas over the weekend to inspect the Shisha area at the back of the premises?

The Shisha area should not be operating after 21.00 pm. We are due to report back to Eubert by the 2nd of October and I'm not on nights until 6th October.

Kind regards,
Festus

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From: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>
Sent: 26 September 2022 09:49
To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>; Daliah Barrett <Daliah.Barrett@haringey.gov.uk>; Licensing <Licensing.Licensing@haringey.gov.uk>; ASB.Enforcement@haringey.gov.uk
Subject: FW: Rakkas

fyi

From: Amir Darvish <Amir.Darvish@haringey.gov.uk>
Sent: 25 September 2022 18:41
To: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>; Charlene Thorneycroft <Charlene.Thorneycroft@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Cc: Licensing <Licensing.Licensing@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Subject: RE: Rakkas

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Yours sincerely,

Amir DARVISH
Noise & Nuisance Officer
Neighbourhoods & Environments


Amir.darvish@haringey.gov.uk
T. 020 8489 4618
M. 07967 442 446

From: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>
Sent: 23 September 2022 17:38
To: Amir Darvish <Amir.Darvish@haringey.gov.uk>; Charlene Thorneycroft <Charlene.Thorneycroft@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Subject: Rakkas

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The Shisha area should not be operating after 21.00 pm. We are due to report back to Eubert by the 2nd of October and I'm not on nights until 6th October.

Kind regards,
Festus

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From: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Sent: 19 October 2022 16:23
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: FW: Rakkas: Site visit yesterday

FYI

From: Jennifer Barrett
Sent: 14 October 2022 18:18
To: Garip Toprak <
Cc: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>
Subject: Rakkas: Site visit yesterday

Dear Garip and Hassan

Rakkas:Site visit yesterday (09:00 to 10:10am)

Further to our meeting yesterday here is a summary of our discussion.

You said:

1. the rear shisha area is part of the licensable area (as outlined in red on the plan in your licence) but shisha is not a licensable activity. You believe you are complying with licence since no licensable activities are undertaken there after 9pm (no drinking, sale of alcohol, dancing).

We talked you through the licence conditions (and that in Annexe 2 of your licence which specifies the area must be cleared by 9pm). We explained to you that this condition serves to prevent public nuisance and reiterated our advice to you.

We suggested that you consider how you want to use the premises and consider applying for a variation if you wish to operate your premises differently to ensure you are operating lawfully. You were also advised to seek professional advice (from your barrister/ agent) about your plans and get advice about the same from the Licensing Authority as early as possible.

Until that is done YOU MUST not use the area after 9pm

2. the license was unclear about the use of 'outside' and 'external' areas

We discussed the 'outside' area referred to in the licence – the rear area that you currently use for shisha. This should not be confused with the outside / smoking area described in condition 2 which refers specifically to measures for smokers- you should assume this means cigarette/ tobacco smoking. Consideration of shisha smoking is not included in the licence.

3. some interactions with neighbours were unhelpful/ you were unfairly targeted (you described an incident with a black vehicle a resident flagged as a problem but was not associated with your premises)

We noted your concerns. Provided advice about how we investigate complaints and our legal duties to address complaints made. We included advice about how we deal with suspected malicious complaints.

4. you were concerned about the number of visits made by the council and described a recent visit where you said an officer pushed their way into the restaurant and was running about. You said this was a particular concern from a safety viewpoint as well as how this would look to your customers.

We explained to you we have visited you in response to complaints made about public or other nuisance. Residents have in the past months logged complaints about noise from patrons leaving and entering your premises, noise from people talking in the rear area, smoke or odour from your kitchen extract and use of the area outside the hours specified in the licence. We have observed breaches of the licence previously and advised you at the time we visited or in writing thereafter. We continue to receive complaints about the use of your rear area and have evidence that you have recently used this in Breach of the Health Act (permitting smoking in a closed environment rather than a structure that is 50% open). We are currently seeking legal advice about formal enforcement in respect of this offence.

We will continue to visit as often as is required until we are certain the issues we raise with you have been addressed.

We have noted the specific concern you raised regarding a recent visit. We await the CCTV footage you said will also evidence this. I will make further enquiries and update once this has been done.

5. you have met with the technician responsible for providing the CCTV footage we requested and expect that to be provided within a week.

Noted.

You are reminded that you must adhere to all conditions in the licence. If you are not able to do this, you are required to formally request a change your licence. You must not use the rear area after 9pm. We will continue to monitor your compliance with this as further visits to your premises, affected residents and the local area to verify your compliance with the licence. You risk enforcement action (for a breach of the licence) being taken against you if you do not.

I hope the above is clear but do not hesitate to contact us if you have additional questions.

Yours sincerely

Jennifer Barrett

**Noise and Nuisance Manager
Environment & Neighbourhoods**

M 07989 223 970

jennifer.barrett@haringey.gov.uk
www.haringey.gov.uk



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-----Original Message-----

From: Jennifer Barrett

Sent: 05 October 2022 17:48

To: Garip Toprak <

Cc: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>

Subject: RE: Rakkas

Thanks and noted Garip

Yours sincerely

Jennifer Barrett

Noise and Nuisance Manager
Environment & Neighbourhoods

M 07989 223 970

jennifer.barrett@haringey.gov.uk
www.haringey.gov.uk

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-----Original Message-----

From: Garip Toprak <
Sent: 05 October 2022 17:47
To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Subject: Re: Rakkas

As spoken over the phone and confirmed

Thursday 13th - 9am at Rakkas

Regards

>

> On 5 Oct 2022, at 17:33, Jennifer Barrett <Jennifer.Barrett@haringey.gov.uk> wrote:

>

> Hello Garip

>

> I have meetings for most of the day but can meet at 12.30- 1.30pm or 3.15 - 4pm if you are able to come to the council offices in Wood Green?

>

> Festus will also be in attendance and I have copied him into this too.

>

> Yours sincerely

>

>

> Jennifer Barrett

>

> Noise and Nuisance Manager

> Environment & Neighbourhoods

>

> M 07989 223 970

>

> jennifer.barrett@haringey.gov.uk

> www.haringey.gov.uk

>

>

> For the latest updates on the Coronavirus visit

> www.haringey.gov.uk/news-and-events/haringey-coronavirus-covid-19-upda

> tes If you need to report something please log it here: Report It or

> use our Online Service: Contact Frontline Why wait when you can do it online?

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>
> -----Original Message-----
> From: Garip Toprak <
> Sent: 05 October 2022 17:27
> To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
> Subject: Re: Rakkas
>
> Hi,
>
> Thursday 13th shall we say 2 o'clock?
>
>>
>> On 5 Oct 2022, at 15:44, Jennifer Barrett <Jennifer.Barrett@haringey.gov.uk> wrote:
>>
>> Hello Garip
>>
>> When would you like to meet?
>> Next Thursday or Friday would be preferable
>>
>>
>> Yours sincerely
>>
>>
>> Jennifer Barrett
>>
>> Noise and Nuisance Manager
>> Environment & Neighbourhoods
>>
>> M 07989 223 970
>>
>> jennifer.barrett@haringey.gov.uk
>> www.haringey.gov.uk
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>>
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>> -----Original Message-----

>> From: Garip Toprak <

>> Sent: 03 October 2022 20:21

>> To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>

>> Subject: Rakkas

>>

>> Dear Jennifer,

>>

>> I would like to discuss matters with you in regards to Rakkas, can you arrange a meeting or send me your phone number to contact you.

>>

>>

>> Regards

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APPENDIX 4

From: Alan MacPherson <Alan.MacPherson@haringey.gov.uk>

Sent: 14 November 2022 13:55

To: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>

Subject: RE: Application for a Variation of a Premises Licence- Rakkas, 365-369 Green Lanes, Harringay, London N4 1DY WK/552346

Hi Dale

I cannot support a licensing application when the proposed use does not have planning permission and is currently considered to be unacceptable from a planning perspective for reasons including the following:

The unauthorised material change of use of the premises to a mixed use comprising a restaurant/shisha lounge has resulted in an unacceptable impact on the amenities of neighbouring residential occupiers, by reason of noise and general disturbance from the activities associated with the use during un-social hours, contrary to policy DM1 of the Haringey Development Management DPD 2017.

The enforcement notice is currently the subject of an appeal but it is worth highlighting that the license holder has not appealed the notice under the grounds that planning permission should be granted. The gist of the appeal is that the appellant feels that the 5 month compliance period specified in the notice does not provide him with sufficient time to comply and that it should be extended.

Kind regards

Alan MacPherson, Planning Enforcement Officer

Development Management | Planning, Regeneration and Economy | Haringey Council
River Park House 225 High Road | London | N22 8HQ
Tel: 020 8489 1761 |
www.haringey.gov.uk

Please note the above opinion represents informal officer observation only, offered without prejudice to all future formal Council decisions and accompanying procedures.

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From: Licensing <Licensing.Licensing@haringey.gov.uk>

Sent: 14 November 2022 11:32

To: Cc: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>; Noshaba Shah <Noshaba.Shah@haringey.gov.uk>

Subject: Application for a Variation of a Premises Licence- Rakkas, 365-369 Green Lanes, Harringay, London N4 1DY WK/552346

Importance: High

Dear RA's,

You are reminded that each case is to be considered on their own merits.

Please find attached an application for a Variation of a Premises Licence.

Please see premises licence attached for reference.

Please note the last day of consultation will be on **12th December 2022.**

Please forward all responses to licensing@haringey.gov.uk

Kind Regards

Chanel Roye

Licensing Administrator



4th Floor, 10 Station Road, London N22 7TR

T. 020 8489 8232

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Appendix 5

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**Application for a New Premises Licence under the Licensing Act 2003 –
365-369 Green Lanes, Green Lanes, London, N4**

The Licensing Sub-Committee carefully considered the application for a new premises licence for 365-369 Green Lanes, London, N4. In considering the application, the Committee took account of the London Borough of Haringey's Statement of Licensing Policy, the Licensing Act 2003, the Licensing Act 2003 section 182 Guidance, the report pack, the Licensing Authority representation, the applicant's written and oral representations and the objectors' written and oral representations.

Having considered the application and heard from all the parties, the Committee decided to grant the application for a new premises licence with the following operating hours and additional conditions:

Supply of Alcohol

Sunday to Thursday	1100 to 2230 hours
Friday to Saturday	1100 to 2330 hours

Supply of alcohol **ON** the premises only.

Hours open to Public

Sunday to Thursday	0600 to 2300 hours
Friday and Saturday	0800 to 0000 hours

Late Night Refreshment

Friday and Saturday	2300 to 2330 hours
---------------------	--------------------

The Committee imposed the following conditions:

1. All outside areas must be closed and cleared of customers by 2100 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.
2. Smoking Area: If patrons are to be allowed to use an outside area for smoking then:
 - (i) The area must be adequately monitored to ensure that the risk of crime and disorder in this area is adequately controlled.
 - (ii) Patrons must not be allowed to take drinks outside when they go to smoke.
 - (iii) The area must be provided with suitable ashtrays/bins.
 - (iv) The area must be regularly swept to remove cigarette ends

- (v) Adequate arrangements must be made to prevent overcrowding or disorder in the area.
3. A digital CCTV system must be installed in the premises complying with the following criteria:
- (a) Cameras must be sited to observe the entrance doors from both inside and outside.
 - (b) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
 - (c) Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.
 - (d) Provide a linked record of the date, time of any image.
 - (e) Provide good quality images - colour during opening times.
 - (f) Have a monitor to review images and recorded quality.
 - (g) Be regularly maintained to ensure continuous quality of image capture and retention.
 - (h) Member of staff trained in operating CCTV at venue during times open to the public.
 - (i) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.
4. An incident log shall be kept at the premises, it will be in a hardback durable format handwritten at the time of the incident or as near to as is reasonable and made available on request to the Police, which will record the following:
- (a) all crimes reported to the venue;
 - (b) all ejections of patrons;
 - (c) any complaints received;
 - (d) any incidents of disorder;
 - (e) seizures of drugs or offensive weapons;
 - (f) any faults in the CCTV system or searching equipment or scanning equipment;
 - (g) any refusal of the sale of alcohol;
 - (h) any visit by a relevant authority or emergency service.
- 5.
- (a) A direct telephone number for the manager at the premises shall be publicly available at all times the premises are open. This telephone number shall be made available to residents and businesses in the vicinity.

- (b) The premises licence holder shall ensure that all sales staff receive appropriate training in relation to managing conflict and health and safety of the public and staff. Training documents shall be signed and dated and will be held in a suitable hard-copy log, to be made available to a Police Officer or Council Officer upon request. Said records shall be retained for at least 12 months.
6. Prevention of Public nuisance:
- (a) No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
 - (b) All windows and external doors shall be kept closed after 23:00 hours except for the immediate access and egress of persons.
 - (c) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
 - (d) No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
 - (e) The direction of lighting in the rear area must be directed away from any domestic premises so as not cause any light intrusion.
 - (f) Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
 - (g) In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
 - (h) Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
7. Public safety
- (a) The licence holder will ensure that all staff receive appropriate training about emergency and general safety precautions and procedures.
 - (b) Two SIA registered door staff shall be employed daily between 8pm and closing time.
8. Protection of children from harm:
- The premises will operate the 'Challenge 25' proof of age scheme where:
- (a) All staff will be fully trained in its operation;

- (b) Only suitable forms of photographic identification, such as passport or UK driving licence, or holograph equipped 'PASS' scheme cards, will be accepted; and
- (c) No one under the age of 18 years will be admitted into the external area of the premises.

Reasons

The Committee considered that the concerns raised by the objectors in their written and oral representations were reasonable concerns. The Committee was satisfied that a premises of this size would attract a lot of patrons and would need a comprehensive set of conditions to manage the likely impact of noise and other nuisance on local residents. The Committee accepted that the licence holder was offering a different business to the previous owner but retained some concerns about the manner in which it was proposed that the premises would operate.

The Committee felt that the applicants proposed layout plan needed additional clarification, in particular aspects of the plan dealing with the means of escape, which may need to be corrected by means of an application for a variation once the applicant has clarified his intentions as regards the layout.

In addition, although the Committee was not responsible for planning matters, it noted that there were some planning issues relating to the retractable roofing proposed and extraction system that required attention and wished as an informative matter only, to gently encourage the applicant to get planning matters resolved to the satisfaction of the planning authority without delay.

As regards the outside area, the Committee considered that the outside space needed to be managed in a way that would promote the licensing objectives with respect to nuisance, which had been a concern of the residents and decided that closing the outside area by 9pm would reduce the risk of the premises undermining the licensing objective with respect to public nuisance.

Appeal Rights

This decision is open to appeal to the Magistrates Court within the period of 21 days beginning on the day upon which the appellant is notified of the decision. This decision does not take effect until the end of the appeal period or, in the event that an appeal has been lodged, until the appeal is dispensed with.

Date: 3 August 2021

MINUTES OF THE SPECIAL LICENSING SUB COMMITTEE MEETING HELD ON FRIDAY, 2ND JULY, 2021, 2.00 PM - 3.20 PM AND ON TUESDAY 27TH JULY, 2021, 7.00 PM - 8.25 PM

PRESENT: Councillor Sheila Peacock (Vice-Chair, in the Chair), Councillor Viv Ross, and Councillor Yvonne Say

1. FILMING AT MEETINGS

The Chair referred to the notice of filming at meetings and this information was noted.

2. APOLOGIES FOR ABSENCE

There were no apologies for absence.

3. URGENT BUSINESS

It was noted that, it being a special meeting of the Sub-Committee, under Part Four, Section B, Paragraph 17 of the Council's Constitution, no other business would be considered at the meeting.

4. DECLARATIONS OF INTEREST

There were no declarations of interest.

5. SUMMARY OF PROCEDURE

The Chair provided a summary of the procedure for the meeting.

6. APPLICATION FOR A NEW PREMISES LICENCE AT 365-369 GREEN LANES, LONDON, N4

Daliah Barrett, Licensing Officer, introduced the report which presented an application for a new premises licence for 365-369 Green Lanes, London, N4. It was explained that the application requested a licence for late night refreshment from 2300 to 0200 hours on Friday-Saturday and for the sale of alcohol on the premises from 1100 to 2300 hours on Sunday-Thursday and 1100 to 0200 hours on Friday-Saturday, with public access from 0600 to 2330 hours on Sunday-Thursday and 0600 to 0230 hours on Friday-Saturday.

The Licensing Officer explained that the applicant had submitted further communications to confirm the following amendments to the application:

- The sale of alcohol and provision of late night refreshment was now requested to cease at 2330 hours with the premises closing at 0000 hours on every day of the week.
- No regulated entertainment in the form of amplified music would be provided after 2300 hours in the garden area.

It was noted that the premises were situated on a terrace of shops with residential accommodation above and to the rear. It was explained that the premises were designed to be a restaurant on the ground floor and on a mezzanine floor; there would also be an external area.

The Licensing Officer noted that part of the premises had previously operated as a business called 'Rakkas' which, following a review, had its premises licence revoked. It was commented that the premises licence holder at the time had been Mr Ali Ozbek and it was noted that he was still named as the rate payer at the premises. It was stated that the agent of the current applicant had submitted confirmation that Mr Ali Ozbek had no involvement in this application.

It was noted that the applicant had offered to have no music played in the external area at the premises and had explained that alcohol sales would only be available through waiting service to the customers' tables.

The Licensing Officer reported that representations had been received from Environmental Health, the Licensing Authority, the Police, Planning, and three other persons, including Councillor Zena Brabazon, and these were set out in full in the report. It was explained that the representations from other persons related to concerns about links to the previous operation, a lack of clarity in relation to the external area, and the potential for noise. It was noted that, following the agreement of conditions with the applicant, the representation from the Police had been withdrawn.

It was also noted that the relevant laws and guidance were listed in the report. It was explained that the Committee could grant the licence subject to mandatory and other conditions, exclude from the scope of the licence any of the licensable activities to which the licence related, refuse to specify a person in the licence as the premises supervisor, or reject the application. It was added that the licensing authority's determination of the application was subject to a 21 day appeal period.

In response to questions from the Committee, the following responses were provided:

- It was confirmed that there were no photos of the garden area but that the applicant might wish to provide an explanation during their presentation.
- It was noted that the previous premises licence holder, Mr Ali Ozbek, was named as the current rate payer at the premises and it was enquired whether he was involved in any aspect of the business. Duncan Craig, Solicitor for the applicant, noted that this would be explained in the applicant's presentation.
- It was confirmed that Mr Garip Toprak would be the Designated Premises Supervisor (DPS).
- It was enquired whether any smoking in the external area would comply with smoking legislation which required any structure to be sufficiently open. The Licensing Officer noted that the applicant had been made aware of the relevant

legislation and the possible need for a further planning application if smoking would be undertaken; it was noted that the position could be clarified by the applicant.

The Committee received representations from objectors:

- Philip Cone, Licensing Authority, noted that he was grateful to the agent and applicant for agreeing several additional conditions. He explained that his main remaining concern was the external space and that the Licensing Authority had asked for the external space to be closed to customers from 2300 hours on Friday-Saturday and from 2100 hours on Sunday-Thursday. The Licensing Authority had also requested a condition that the external area was fully enclosed and sound insulated. It was stated that, if the external area was not insulated, it was asked that it was closed from 2100 hours. It was noted that there was a history of noise complaints in the surrounding area and it was explained that the premises were now larger which could lead to a higher risk of noise.
- It was noted that there were questions about whether the external area would be used for smoking and it was highlighted that this would come under different planning rules which would require an additional planning application.
- Ian Sygrave, Ladder Community Safety Partnership, stated that these would be large premises where three units had been combined. It was explained that the premises were situated below two storeys of residential flats and adjacent to 20-30 residences. It was noted that there would be a large number of customers in the premises and a number of local residents would be affected by noise. It was added that there were historic problems of noise nuisance at the premises, even when it had been a third of the size as there were no design structures to minimise noise escaping.
- It was enquired how the back of the premises would be configured. It was noted that it was called the back garden on the plan but that the planning permissions suggested that it was entirely enclosed. It was stated that it would be useful to clarify the position so that appropriate conditions could be suggested. Ian Sygrave felt that, if the area would be open, reduced hours would be more appropriate. He stated that it would be good to establish whether the external area would be used for smoking shisha and whether there would be a smoking area. It would be important to clarify whether smoking would be taking place in close proximity to residential accommodation and whether there would be any controls.
- Cllr Zena Brabazon noted that the area had a number of restaurants and a number of residential roads and that the tensions between these uses had to be considered. She stated that residents lived above the premises, often in small flats, and that it was difficult for them to deal with noise, smoke, and cooking smells.
- It was noted that the external area at the premises backed onto residential properties and, therefore, the issue of noise would be important. Cllr Zena Brabazon stated that it would be useful to know whether the external area would be covered or would be used for smoking.
- Cllr Zena Brabazon stated that there had been previous work with businesses in the area in relation to closing times to mitigate the tensions between the commercial and residential uses. She noted that she was curious how the proposed mezzanine level would operate within the premises and whether it would

be overlooking the external area, would have open windows, or would have appropriate ventilation.

- It was noted that the hours requested in the application had been reduced which was welcomed as noise nuisance and public nuisance were great concerns for local residents. It was highlighted that residents had experienced previous issues with cooking smells and noise nuisance.

In response to questions from the applicant, the following responses were provided:

- Duncan Craig, Solicitor for the applicant, asked for clarity in relation to the conditions requested for the rear area. He enquired whether, if the external area was fully enclosed, the hours requested would be appropriate as long as noise and light did not cause an intrusion for residents. Philip Cone stated that the Licensing Authority was requesting that the external area was closed to customers from 2300 hours on Friday-Saturday and on 2100 hours on all other days.

The Committee heard from the representatives of the applicant, Duncan Craig (Solicitor), Garip Toprak (Applicant), and Kenan Kara (Agent for the Applicant). Duncan Craig confirmed that the original application had been amended substantially to reflect the concerns raised by residents and by Responsible Authorities. He noted that Mr Ali Ozbek had no involvement with the business and that a condition could be added to reflect this. It was explained that the rates were in his name because the applicant had only recently received correspondence about the rates and was waiting for certainty of the licensing position before signing the lease for the premises. Duncan Craig stated that the premises would not be a shisha lounge. He added that the premises would be made up of three previously separate units and would be larger but highlighted that there would be a number of conditions and no regulated entertainment.

Duncan Craig noted that a number of conditions were offered and these were set out in the operating schedule which was included in the agenda pack. It was commented that the Police had agreed two conditions on CCTV and an incident report with the applicant and it was asked that these conditions were not duplicated in the licence. It was explained that the applicant had agreed most matters with the Licensing Authority and the only remaining issue related to a condition on amplified music; there were some technical details on the Live Music Act which brought into question how enforceable a condition on amplified music would be before 2300 hours. In relation to the external area at the rear of the premises, it was noted that there would be no regulated entertainment. Duncan Craig explained that there was a difference between regulated entertainment and music. It was noted that, subject to the grant of the licence, the applicant was requesting to have background music in the external area until 2300 hours.

Duncan Craig acknowledged that there had been an element of confusion around the external area. It was noted that there were separate planning and licensing regimes. He explained that the external area would be enclosed but not fully enclosed and that, therefore, it would be compliant with the smoking regulations. It was stated that the premises would not be a shisha lounge but that there would be an option for people to smoke. Duncan Craig noted that the decision for the Licensing Sub-Committee would be about the conditions that were appropriate for the external area. It was commented that there would be no regulated entertainment and there would be a requirement to

vacate the area by 2300 hours. It was noted that a letter from the landlord had been submitted as evidence and this stated that there was noise separation between the ground floor and the flats above. It was added that there were only six flats above the premises and that the residential properties to the rear were a little distance away.

It was commented that, once the works at the premises were completed, there might be a requirement to apply for a minor variation to the licence to make sure that the plans were accurate. It was noted that this would not involve a change to the licensable area or the nature of the operation of the premises.

Duncan Craig noted that there was a condition to provide Security Industry Authority door staff at the premises from 8pm until closing every day. It was stated that this was unusual for a restaurant but it would ensure that the premises could be managed properly. In relation to any issues of odour, it was noted that the previous equipment used in the premises was slightly older and the applicant would have a state of the art charcoal filter extraction system in place.

In response to questions from the Committee, the following responses were provided:

- It was enquired how the mezzanine area was configured. Duncan Craig explained that the mezzanine was above the garden area and was enclosed. It was noted that it was not fully enclosed; there was a roof but it was stated that this was not included in the calculation for the smoking regulations.
- It was clarified that, although the applicant had not signed the lease for the premises, his uncle was the landlord and they had an agreement. Duncan Craig stated that the applicant would be investing £1 million in the premises, including some structural works.
- It was noted that the plans of the premises showed a number of seats in the external area but did not show an enclosure between the bar and the garden; it was enquired how the area was enclosed. Duncan Craig explained that there would be a wall between the bar and the back garden. He noted that this would not be in the licensing plan but that the wall was suspended above the bar and did not come down to ground level. Garip Toprak noted that the decoration of the premises had not been started yet but that there would be two doors for the garden and one door for entry. Kenan Kara, agent for the applicant, explained that the inside of the premises was fully enclosed and the garden was partly enclosed. He stated that there was a door marked on the plan of the premises, on page 30 of the agenda pack, between the bar and the garden.
- Kenan Kara confirmed that the mezzanine would be partly enclosed and that it was located above part of the external area. It was explained that there would be a retractable roof which could be open or closed as required and that there would be an extraction system for the whole area.
- It was confirmed that there would be disabled access on the ground floor but not to the mezzanine. It was enquired whether this was compliant with the Disability Discrimination Act. The Licensing Officer stated that this issue was noted but was not part of the licensing decision.
- The Licensing Officer noted that the Responsible Authorities had considered the plans that were submitted as part of the application and that they might require further time to consider any amended plans. It was stated that retractable roofs were often used for shisha premises and that no plans had been submitted. It was

noted that Environmental Health had requested additional information and that a retractable roof did not ensure compliance with the smoking regulations.

- It was noted that there would be approximately 88 seats in the mezzanine area. Concerns were expressed about noise escaping if this area was partly enclosed.

The Chair expressed some concerns that the detail of the plans and the configuration of the premises was complicated and appeared to be changing throughout the hearing. Khumo Matthews, Legal Advisor, stated that the Committee may need to consider whether additional information was required in order to ensure a fair hearing. It was noted that, in the circumstances, it would be appropriate for the applicant to be able to clarify what their representations were. It was stated that this question could be put to the applicant's representative but it was highlighted that the Committee would not be advised to continue if there was any confusion that was material to the application.

Duncan Craig noted that minor alterations could be made after a licence was agreed as long as they did not alter the size of the space and he stated that the plan would be compliant. Duncan Craig had a brief discussion with the applicant. He confirmed that, given the comments made during the hearing, the applicant felt that it was sensible to adjourn the meeting to allow for additional detail to be provided.

At 3.30pm, the members of the Licensing Sub-Committee agreed to adjourn the meeting. It was noted that the date of the reconvened meeting would be discussed with the parties and confirmed as soon as possible.

At 7pm on Tuesday 27 July 2021, the meeting was reconvened with all parties from the initial hearing on 2 July 2021 present. Notice of the reconvened meeting was provided five clear working days in advance and additional plans submitted by the applicant were circulated on 19 July 2021 and 27 July 2021.

The Chair re-convened the meeting and explained that the original meeting had been adjourned in order to clarify the detail of the plans and the external area in particular. It was noted that the applicant had provided some additional plans but no additional narrative. It was stated that, at the meeting on 2 July 2021, the Licensing Sub-Committee had heard from all of the parties but that, as there were additional plans, it was suggested that the Licensing Sub-Committee would hear from the applicant first and then from the other parties.

Duncan Craig explained that, following communications with the architect, it had been confirmed that any open apertures or retractable ceilings would require another planning application to be submitted and it was noted that this would be undertaken in due course. It was highlighted that the licensing and planning regimes were separate but that this was noted for information.

It was noted that the proposed licensable area was shown on page 80 of the agenda pack. It was explained that the updated plans had a slightly different layout but that the licensable area was the same. Duncan Craig stated that there was a wall dividing the external area from the internal area; there was a recess in this wall which was a

servery to the external space. It was explained that there was a corridor which was the only way into and out of the rear area; this was demonstrated on the right hand side of the plan on page 80 of the agenda pack.

In response to questions from the Committee and those who had submitted representations, the following responses were provided:

- It was noted that 80 people could be seated in each of the internal ground floor area and the external area.
- Duncan Craig stated that the key issue would be how the external area was conditioned; he noted that this would be easier to define as there was a more discrete area in the plan that had been submitted.
- Ian Sygrave noted that there was a fire exit corridor area to the rear of the external area and enquired where this led. It was clarified that this was not a fire escape. Duncan Craig stated that, if the licence was granted, an amended plan would be submitted within 14 days. He highlighted that the licence would not be operational for a number of weeks as works were still ongoing at the premises and he undertook to ensure that the correct plan had been submitted before any licensable activities commenced.
- Cllr Ross noted that, at the meeting on 2 July 2021, he had asked for confirmation of whether the spiral staircase was permitted under disability legislation. Duncan Craig noted that there was a requirement to make reasonable adjustments but that this was a planning matter and he understood that there was planning approval and that, if there was not, this would be enforced outside of the licensing regime. It was confirmed that there was no lift access to the mezzanine level.
- It was also noted that seating for 40 people was shown in the plan for the mezzanine area but that this could change and that loose seating did not need to be shown on a licensing plan. Duncan Craig confirmed that the fire escape from the mezzanine level would be down the spiral staircase. Some concerns were expressed about the safety of this escape. Duncan Craig noted that this was not uncommon and that there had been no representations in relation to fire safety but that he would be happy to engage with the relevant Responsible Authority.
- Duncan Craig noted that the Police representation had been withdrawn and that there were over 20 CCTV cameras in the premises.
- Philip Cone stated that there were concerns relating to the retractable ceiling, the nature of the mezzanine floor, and whether there would be shisha smoking. Duncan Craig noted that there would be a retractable roof with five sections and he hoped that this was self explanatory. He commented that the premises would not be a shisha lounge and that the external area would be compliant with the smoking regulations. He added that this would be a restaurant and that people would be able to smoke cigarettes, cigars, and shisha but that this would not be a shisha lounge. It was stated that the roof would be open when there was any smoking.
- Duncan Craig noted that the plan on page 84 of the agenda pack showed the high quality extraction system that would be installed; this was shown in blue and would involve air conditioning and air cleaning. He stated that some concerns had been expressed about smoke from the premises affecting residents but that this would be prevented by the extraction system.
- The Licensing Officer did not believe that the licensing regime was engaged in the retractable roof as this was covered under the Health Act and would be subject to further planning arrangements. She added that this type of extraction system was normally only used for shisha lounges.

- Khumo Matthews, Legal Advisor, noted that planning and licensing were separate regimes but that the applicant should avoid being in a position where they were subject to enforcement. It was stated that any planning matters were separate from the licensing matters but were still relevant for the applicant. Duncan Craig stated that the Licensing Sub-Committee could impose licensing conditions as appropriate and that whether the shelter was compliant with the 2006 Regulations was a matter of law and would be subject to enforcement under that regime rather than a decision for the Licensing Sub-Committee.
- Ian Sygrave noted that, in his representation, he had stated that the planning permission for the premises required the rooflights in the extension to be non-opening to avoid noise nuisance and he felt that this issue also applied to the licensing application. He stated that, if the area was open for smoking, there would be noise from up to 120 people escaping from the premises. He expressed concerns about the hours of operation and how any hours would be policed.
- Duncan Craig commented that any issues would be policed in accordance with the licence. He acknowledged that some conditions were harder to police but that the hours of operation were easier to enforce. He added that the external area would now be significantly less open than previously and that there would be greater protection. He stated that the decision on the licence and any relevant restrictions would be made by the Licensing Sub-Committee.
- The Licensing Officer expressed concerns that the Licensing Sub-Committee was being asked to agree plans that had not been confirmed with planning and which would involve additional fixtures. It was also noted that the use of the external area involved the potential for noise and smoke intrusion for residents.
- Cllr Zena Brabazon noted that she was not entirely certain of what was being proposed by the plans or proposals and questioned whether the Licensing Sub-Committee could make a reasonable judgement. She expressed concerns that, based on the comments made by the landlord, the rear area would be a shisha garden and that, if the windows were open, this would have potentially significant implications for residents.
- Duncan Craig noted that he disagreed with the Licensing Officer about the extraction system. He noted that fixed structures which obstructed any exit paths were on the plans and that electrical and other elements did not have to be included on the plan. He added that he was not aware that any licences had been refused based on any deficiencies in plans as these were often subject to change; it was noted that the licensable area was the key factor and that this was correct in the plans. He acknowledged the concerns about the history of the premises but noted that this would be a restaurant rather than a shisha lounge and that, even so, there was nothing in the Licensing Act which prevented shisha bars.

The Chair invited the parties to make any final comments.

Philip Cone, Licensing Authority, stated that his representation had not changed. He expressed concerns about smoking in the external area and about the retractable roof. He noted that, in winter, there would be no other smoking areas except in the external area under the retractable roof which would make the area very cold. Duncan Craig confirmed that there would be no other smoking areas, including to the front of the premises. He confirmed that, if the roof was closed, there would be no smoking at the premises.

Ian Sygrave, Ladder Community Safety Partnership, noted that there had been clarifications but that there was still a great deal of uncertainty. He expressed concerns that the Licensing Sub-Committee was required to make a decision when the retractable roof had been refused by planning. He stated that residents were concerned about noise and, despite reassurances, about the enforcement of the hours of operation. Ian Sygrave commented that he was not convinced that the smoking shelter would be compliant with the relevant Regulations which required 50% of the area to be open and non-fixed. He stated that the Licensing Sub-Committee was in a difficult position in terms of conditions and informatives as there was too much uncertainty.

Cllr Zena Brabazon noted that she had submitted her representation on behalf of the ward and based on concerns for residents. She stated that this would be a very large premises where three shops had been combined, including a mezzanine level overlooking residential gardens and an external area where smoking would be permitted. It was noted that there were a number of residential properties above and adjoining the premises and that there were already a number of complaints about cooking smells which affected residents within the ward. Cllr Zena Brabazon stated that there were a number of issues with this application and she did not feel that it was ready to be granted a licence. She acknowledged that the applicant had amended the drawings but she felt that the issues had not been considered sufficiently. She expressed concerns about how noise in the external area would be contained if there were 80 people in the garden until 2am when the roof was open and given the proximity of the mezzanine and external area to residents. She asked the Licensing Sub-Committee to seriously consider this application and, if it was minded to approve the application, to consider the imposition of strict conditions.

Duncan Craig noted that the scope of the application had been significantly restricted. The applicant was now requesting use of the external area until 11pm and Environmental Health had recommended this was restricted to 9pm. He stated that he disagreed that the application was not ready and commented that the plans reflected the layout of the premises, subject to one agreed amendment in relation to the fire exit. Duncan Craig noted that the application had been advertised through the statutory process. The questions about the premises and the external area were accepted but it was commented that this was a matter for the planning and environmental health regimes. It was stated that this was not a planning application by default and that the application had met all of the requirements to be determined by the Licensing Sub-Committee. It was noted that the applicant had listened to the representations, was making a significant investment in the local area, and did not want to upset the neighbours. It was highlighted that the applicant had amended the application in order to balance the operation of the business and its co-existence with the neighbours.

It was clarified that late night refreshment was requested until 11.30pm, the sale of alcohol was requested until 11.30pm, and the hours of operation of the premises were requested until 12am (midnight) every day of the week. It was noted that the hours for late night refreshment related to when food was served and this would involve last food orders being taken at approximately 11.15pm. It was also included in the proposed conditions that there would be a minimum of two Security Industry Authority door staff at the premises; it was noted that this was unusual for this type of premises

but this was considered to be a positive measure for the promotion of the licensing objectives.

At 8pm, the Committee adjourned to consider the application.

RESOLVED

The Licensing Sub-Committee carefully considered the application for a new premises licence for 365-369 Green Lanes, London, N4. In considering the application, the Committee took account of the London Borough of Haringey's Statement of Licensing Policy, the Licensing Act 2003, the Licensing Act 2003 section 182 Guidance, the report pack, the Licensing Authority representation, the applicant's written and oral representations and the objectors' written and oral representations.

Having considered the application and heard from all the parties, the Committee decided to grant the application for a new premises licence with the following operating hours and additional conditions:

Supply of Alcohol

Sunday to Thursday	1100 to 2230 hours
Friday to Saturday	1100 to 2330 hours

Supply of alcohol **ON** the premises only.

Hours open to Public

Sunday to Thursday	0600 to 2300 hours
Friday and Saturday	0800 to 0000 hours

Late Night Refreshment

Friday and Saturday	2300 to 2330 hours
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The Committee imposed the following conditions:

1. All outside areas must be closed and cleared of customers by 2100 hours. Adequate notices shall be displayed to inform patrons of this requirement. The premises licence holder shall take appropriate measures to ensure that patrons using any outside areas do so in a quiet and orderly fashion.
2. Smoking Area: If patrons are to be allowed to use an outside area for smoking then:
 - (i) The area must be adequately monitored to ensure that the risk of crime and disorder in this area is adequately controlled.
 - (ii) Patrons must not be allowed to take drinks outside when they go to smoke.
 - (iii) The area must be provided with suitable ashtrays/bins.

- (iv) The area must be regularly swept to remove cigarette ends
 - (v) Adequate arrangements must be made to prevent overcrowding or disorder in the area.
3. A digital CCTV system must be installed in the premises complying with the following criteria:
- (a) Cameras must be sited to observe the entrance doors from both inside and outside.
 - (b) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
 - (c) Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.
 - (d) Provide a linked record of the date, time of any image.
 - (e) Provide good quality images - colour during opening times.
 - (f) Have a monitor to review images and recorded quality.
 - (g) Be regularly maintained to ensure continuous quality of image capture and retention.
 - (h) Member of staff trained in operating CCTV at venue during times open to the public.
 - (i) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.
4. An incident log shall be kept at the premises, it will be in a hardback durable format handwritten at the time of the incident or as near to as is reasonable and made available on request to the Police, which will record the following:
- (a) all crimes reported to the venue;
 - (b) all ejections of patrons;
 - (c) any complaints received;
 - (d) any incidents of disorder;
 - (e) seizures of drugs or offensive weapons;
 - (f) any faults in the CCTV system or searching equipment or scanning equipment;
 - (g) any refusal of the sale of alcohol;
 - (h) any visit by a relevant authority or emergency service.
- 5.

- (a) A direct telephone number for the manager at the premises shall be publicly available at all times the premises are open. This telephone number shall be made available to residents and businesses in the vicinity.
 - (b) The premises licence holder shall ensure that all sales staff receive appropriate training in relation to managing conflict and health and safety of the public and staff. Training documents shall be signed and dated and will be held in a suitable hard-copy log, to be made available to a Police Officer or Council Officer upon request. Said records shall be retained for at least 12 months.
6. Prevention of Public nuisance:
- (a) No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
 - (b) All windows and external doors shall be kept closed after 23:00 hours except for the immediate access and egress of persons.
 - (c) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
 - (d) No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
 - (e) The direction of lighting in the rear area must be directed away from any domestic premises so as not cause any light intrusion.
 - (f) Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
 - (g) In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
 - (h) Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
7. Public safety
- (a) The licence holder will ensure that all staff receive appropriate training about emergency and general safety precautions and procedures.
 - (b) Two SIA registered door staff shall be employed daily between 8pm and closing time.
8. Protection of children from harm:

The premises will operate the 'Challenge 25' proof of age scheme where:

- (a) All staff will be fully trained in its operation;
- (b) Only suitable forms of photographic identification, such as passport or UK driving licence, or holograph equipped 'PASS' scheme cards, will be accepted; and
- (c) No one under the age of 18 years will be admitted into the external area of the premises.

Reasons

The Committee considered that the concerns raised by the objectors in their written and oral representations were reasonable concerns. The Committee was satisfied that a premises of this size would attract a lot of patrons and would need a comprehensive set of conditions to manage the likely impact of noise and other nuisance on local residents. The Committee accepted that the licence holder was offering a different business to the previous owner but retained some concerns about the manner in which it was proposed that the premises would operate.

The Committee felt that the applicants proposed layout plan needed additional clarification, in particular aspects of the plan dealing with the means of escape, which may need to be corrected by means of an application for a variation once the applicant has clarified his intentions as regards the layout.

In addition, although the Committee was not responsible for planning matters, it noted that there were some planning issues relating to the retractable roofing proposed and extraction system that required attention and wished as an informative matter only, to gently encourage the applicant to get planning matters resolved to the satisfaction of the planning authority without delay.

As regards the outside area, the Committee considered that the outside space needed to be managed in a way that would promote the licensing objectives with respect to nuisance, which had been a concern of the residents and decided that closing the outside area by 9pm would reduce the risk of the premises undermining the licensing objective with respect to public nuisance.

Appeal Rights

This decision is open to appeal to the Magistrates Court within the period of 21 days beginning on the day upon which the appellant is notified of the decision. This decision does not take effect until the end of the appeal period or, in the event that an appeal has been lodged, until the appeal is dispensed with.

CHAIR: Councillor Sheila Peacock (Vice-Chair, in the Chair)

Signed by Chair

Date

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Appendix 6

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	A	B	C	D	E	F	G
1	Date	Time	Complainant	Complainant address	Method	complaint	Outcome
2	04/03/2022	22:34	AI	N4 1DY.	Telephone	playing music, shouting, banging and fireworks	no visit no response from complainant
3	05/03/2022	19:22	AI	N4 1DY.	Telephone	Caller re-reporting noise from the shop below, caller states they do not have a license to trade after 22:30, but they have remained working until 11 onwards	no visit no response from complainant
4	05/03/2022	22:22	AI	N4 1DY.	Telephone	Ongoing issue with music coming from the restuarant below.	went into Rakkas at 2315 hours. the patrons were leaving and no food or drink served. there was still music. I asked to see a copy of the liecence but they stated that they had not received it through the post yet as they had no post box so it was getting sent through to solicitor. advised that they needed to stick to terms of their licence and to keep to times. Word of advice given.
5	25/04/2022	14:26	C	N4 1ER.	Website	The back gardens of Lothair Road North have been experiencing loud continual music throughout the day and evening until a reopened restaurant closes at midnight contravening the licensing conditions given by the council. These 15 windows are not in compliance	No Action recorded
6	10/03/2022	22:12	A	N4 1DY.	Telephone	The shisha lounge have a licence to use the outside area until 9pm - music is still blaring now and they have been setting off fireworks - the resident is having to send his 4 year old to a relatives house so they can sleep - smoke pollution coming into premises	We visited at 23.02 and observed a large number of patrons sitting in the outside area.
7	03/05/2022	14:03	C	N4 1ER.	Website	Music / amplified sound	No Action recorded
8	20/07/2022	15:30	C	N4 1ER.	Website	Music / amplified sound	No Action recorded
9	20/07/2022	15:48	C	N4 1ER.	Website	Music / amplified sound	No Action recorded

10	22/07/2022	17:47	N	N4 1ER.	Website	Music / amplified sound	Gave a verbal warning - I spoke to Hass Strto who identified himself as a manager and issued him with a verbal warning
11	23/07/2022	07:11	C	N4 1ER.	Website	Music / amplified sound	No Action recorded
12	23/07/2022	07:23	C	N4 1ER.	Website	Music / amplified sound	No Action recorded
13	23/07/2022	07:32	C	N4 1ER.	Website	People noise	No Action recorded
14	31/07/2022	10:54	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	Music / amplified sound	No Action recorded
15	31/07/2022	11:03	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	People noise	No Action recorded
16	14/08/2022	12:35	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	Music / amplified sound	No Action recorded
17	07/09/2022	11:50	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	Music / amplified sound	No Action recorded
18	07/09/2022	11:59	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	Music / amplified sound	No Action recorded
19	07/09/2022	12:07	C	Lothair Road North, Hornsey, London, N4 1ER.	Website	Music / amplified sound	No Action recorded

Appendix 7

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From: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>
Sent: 03 January 2023 12:31
To: Advance Architecture Licensing <Licensing.Licensing@haringey.gov.uk>
Cc: Garip Toprak < Duncan Craig <
Subject: RE: Petition for Rakkas

Dear Sir/Madam,

You are submitting the petition as supporting documentation for your client. It is really a feedback questionnaire for your client so if you or the client wishes to have any of the residents who have responded to appear as a witness please alert them to the LSC hearing date already agreed to with Advance Architecture for 19th January 2023 at 7pm on Teams.

Please also provide us with the names of the residents from the petition that will be appearing on your behalf , five days prior to the hearing.

Kind regards
Daliah Barrett
Licensing Team Leader

From: Advance Architecture <
Sent: 03 January 2023 11:58
To: Licensing <Licensing.Licensing@haringey.gov.uk>; Daliah Barrett <Daliah.Barrett@haringey.gov.uk>
Cc: Garip Toprak < >; Duncan Craig <
Subject: Petition for Rakkas

Dear Sir/Madam,

Please find attached below the petitions which were completed by the local residents who live in close proximity to Rakas. The local residents are willing to attend the committee to support Rakkas if Local Authority contact them. These are formal comments to the Application and should be considered in the Review application. Please also pass this to Ward Cllr as well.

Kind regards
Tugce



IMPORTANT: This communication is intended for the named recipient only. It may contain confidential information. If you are not the intended recipient, you must not read, use or disseminate this information. If received in error, please tell us immediately by telephoning 02088016601 advising the names of the sender and the intended recipient, then please delete it from your system. Although this communication and any attachments thereon are believed to be free of any virus, it is the responsibility of the recipient to ensure that it is virus-free, and therefore no responsibility is accepted by Advance Architecture for any loss or damage resulting from its use.

366-369 Green Lanes
Haringey
London
N4 1DY



As the Rakkas Management team, we have always been very considerate and cautious of our neighbours and surrounding environment. We are always taking steps and action where needed to ensure our neighbourhood is a safe, noise-free, and a respected zone for the local community residing around us. We have private security staff at our business who we ask to patrol the neighbouring road to maintain safety. We try our very best to be considerate to our neighbours and community.

Having said that, we very much value your feedback and opinion. We are kindly asking you to fill in the questionnaire below in order for us to further improve ourselves and support our neighbours where we can.

We are specially asking questions below regarding noise consumption and whether it has impacted you in anyway, as this is a very sensitive topic for us.

1. Do you hear any loud noises i.e., such as music noise from inside your residence originating from our venue? (Yes/No) ☒ No
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No) ☒ No

Name: MIRAM MEHMEOVA

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

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Haringey
London
N4 1DY



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1. Do you hear any loud noises i.e., such as music noise from inside your residence originating from our venue? (Yes/No) No
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) No
(If yes, please explain in what way noise from the venue has affected you)
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) NOT SURE
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) NO FIGHTING
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
IT'S NOT DISTURBING ME PERSONALLY
I GUESS LISTEN TO WHAT IT IS DISTURBING
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N
(Yes/No). AS LONG AS THEY DON'T HURT ANYONE

Name: George R

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

366-369 Green Lanes
Haringey
London
N4 1DY



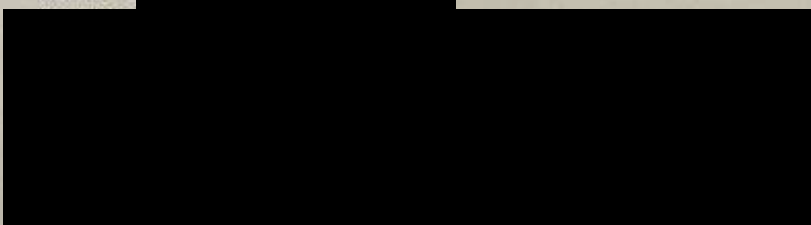
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No
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)
No
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)
No
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
No sorry
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). *N/A not seen*

Name: *Camie Vachur*



We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

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N4 1DY



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2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). ☒ No

Name: AD Dastark



We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

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.....
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). ☒ No
.....

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We look forward to welcoming you in our restaurant soon.

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London
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.....
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No) ☒ No
.....

Name: Silvia Murado

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

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..... No
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)
..... No
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) Don't know
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) N/A - don't live on street
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
..... N/A
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No).

Name:

MICHAEL RGAD

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

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1. Do you hear any loud noises i.e., such as music noise from inside your residence originating from our venue? (Yes/No)

NO

2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)

NO

3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)

NO

4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)

NO

5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.

YES

6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No).

YES

Name: Ibrahim Mahmudov

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

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.....
NO
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)
.....
NO
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)
.....
keeping the area tidy
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
.....
Being Friendly
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). yes

Name: Sandra Berry
Address: 133 Maurice Ave,
.....
.....

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

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4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No)

Name:

MUSTAFA SALIEV

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

366-369 Green Lanes
Haringey
London
N4 1DY



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.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). ☒ No

Name:

Adrian Gjoka

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

368-369 Green Lanes
Haringey
London
N4 1DY



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3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) No
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) No
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). No

Name: Tim Peres

We thank you again for your feedback and support. We appreciate you taking the time to complete this questionnaire for us.

We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

366-369 Green Lanes
Haringey
London
N4 1DY



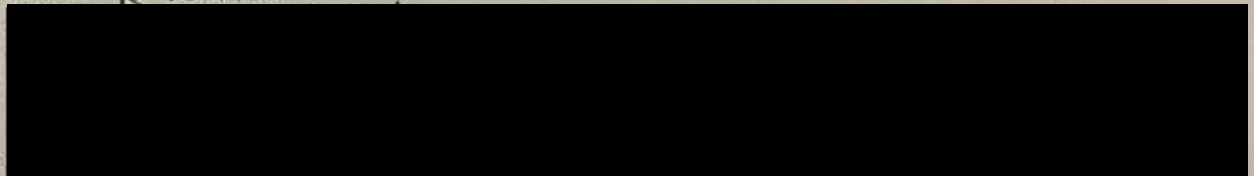
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.....No.....
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)
.....No.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)
.....No.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
.....No.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). Yes

Name: R WATTS



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We look forward to welcoming you in our restaurant soon.

Rakkas Management Team

366-369 Green Lanes
Haringey
London
N4 1DY



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.....
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). ☒ No

Name: Manuela Saliera

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.....
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) ☒ No
(If yes, please explain in what way noise from the venue has affected you)
.....
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) ☒ No
.....
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) ☒ No
.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No). ☒ No

Name:

N. Flessati

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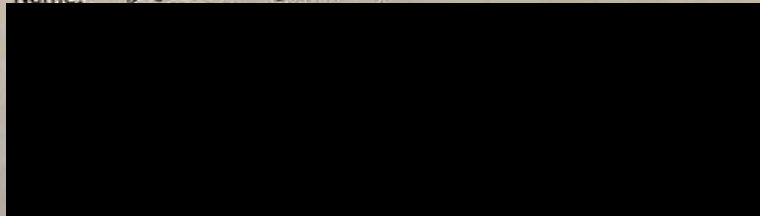
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~~Yes~~ No
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No)
(If yes, please explain in what way noise from the venue has affected you)
No
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)
/
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
NO, NO OUTSIDE MUSIC
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No).

Name: DEW + ANS



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Rakkas Management Team

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1. Do you hear any loud noises i.e., such as music noise from inside your residence originating from our venue? (Yes/No) Sometimes, but not a problem
2. Have you been impacted by any noise coming from our Rakkas Venue in any way? (Yes/No) (If yes, please explain in what way noise from the venue has affected you)
3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No)
4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No)
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No).

Name:

Rachael Leigh

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5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.
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Name:

Hasan Aksoy

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.....
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.....

Name: Vasily Abraham

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(If yes, please explain in what way noise from the venue has affected you)

3. Is there anything we can improve which may be currently affecting your life on our street? (Yes/No) No

4. Are there any other suggestions you would like us to consider helping us improve our venue to assist our street and neighbourhood? (Yes/No) No

5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.

6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N (Yes/No) No

Name:

MR MUSA MIKO YOSKOV HIRSDV.

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.....
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.....
5. We welcome your opinions, so please use the space below to provide any further feedback, suggestions, or comments you may have.

.....
6. Are you happy with the security staff patrolling the neighbouring road, Lothair Rd N

(Yes/~~No~~)

Name:

Yosko Yoskov

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Rakkas Management Team

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